



# **Capacity Building**

Performance of Veterinary Services (PVS)

Assessing country members and institutions

**Training** 

Personal development and competency enhancement Improved global health

Better WOAH Standards implementation

Contribute to strengthening VS Critical Competencies

Competency building

Learning workforce



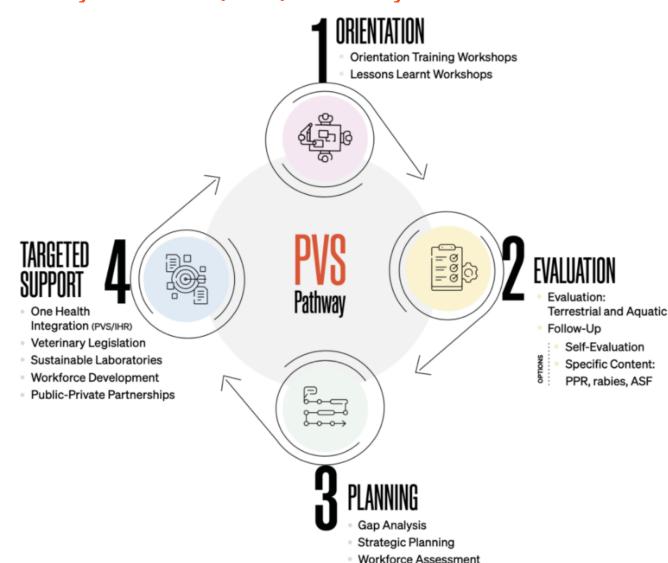


#### Performance of Veterinary Services (PVS) Pathway

 Comprehensive, multi-staged process for sustainable planning and improvement of Veterinary Services' (VS) capacities

Title of presentation

- Supports greater compliance with WOAH International Standards for animal health and welfare
- Each step corresponds to specific capacity-building activities
- Voluntary, country driven process targeting internal systems and resources for sustainability
- Strong uptake 143 countries, more than 700 reports





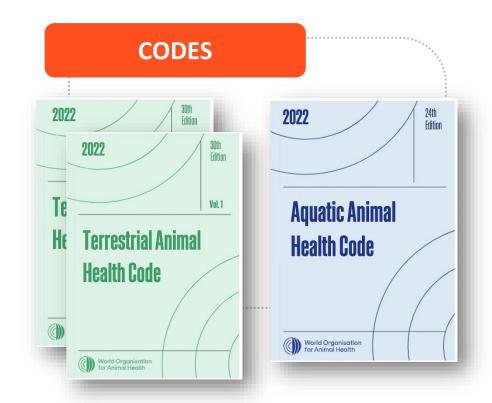
# + More than 2 200 participants engaged

+ in ~90 PVS Activities annually

+ Annual budget ~3.5M EUR in 2024



#### The WOAH Standards





Standards to improve animal health and welfare and veterinary public health

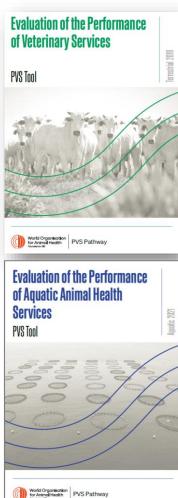


# Tools for the Good Governance of Veterinary Services / Aquatic Animal Health Services



Title of presentation





2019, Seventh Edition

Updated PVS Tools

2021, Second Edition World Organisation for Animal Health

Chapter title



Human,

**Physical** 

and

Financial

**4 Fundamental Components** 

45 Critical Competencies (CCs)

Self-Evaluation
Specific Content:
PPR, rables, ASF

5 Levels of **Advancement** 



**PVS TOOL** 













Access to

Markets

TARGETED Support

Workforce Development





Title of presentation

FV3 EVALUATION FOLIOW-UP - 2023

Report

12-26 June

Zambia

Dr John Woodford Dr Giancarlo Ferrari Dr Moetapele Letshwenyo Dr Simon Kihu

### Evaluation of the Performance of the Veterinary Services

Levels of advancement

The VS cannot regulate veterinary medicines and biologicals.

2. The VS have some capability to exercise regulatory and administrative control over the import, manufacture and market authorisation (registration) of veterinary medicines and biologicals to ensure their safety and quality but cannot ensure their responsible and prude

This includes the marketing authorisation/registration. import, manufacture, quality control, export, labelling, advertising, distribution, sale (includes dispensing) and use (includes prescribing) of these products.

II-8 Veterinary medicines

The authority and capability of the VS to regulate veterinary

medicines, and biologicals, in

order to ensure their quality

and safety, as well as their

responsible and prudent use,

including as medicated feed.

and biologicals

The VS exercise effective i for the market authorisa biologicals and have some responsible and prudent us risk from illegal imports.

4. The VS exercise compreh administrative control of all biologicals, including mar prudent use in the field, distribution and use.

5. The control systems for vetregularly audited, tested and via an effective pharmacovi

Terrestrial Code reference(s): Appendix 1

#### Results from Previous PVS Pathway Missions:

- PVS Evaluation (2008) Level 1
- PVS Gap Analysis (2009) Level 2 (5 year target)

#### Findings:

The regulation of the import, manufacture, distribution, sal and biologicals is administered by the Zambia Medicines Statutory Body established by the Ministry of Health (MoH) Medicines and Allied Substances Act (MASA) (2013) and has promulgated a number of Regulations and Guidelines.

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national in a summon informed the Last As Team that the sale of Lowis is surely controlled, in practice over-the counter sale of POMs is widespread. During a visit to a human pharmacy a member of the PVS Team was offered the opportunity to purchase a number of different POMs over-the-counter, without the need to present any prescription.

In spite of the good collaboration between the DVS and ZAMRA, a number of private veterinarians, as well as a retailer of veterinary medicines and vaccines informed the PVS Team that there were often very long delays experienced in obtaining market authorisation to import urgently required medicines and vaccines.

#### Key Changes from last PVS Evaluation - 2008 - 2023:

> Promulgation of the Medicines and Allied Substances Act (2013) establishes the ZAMRA to regulate the market authorisation (registration), import, export, distribution and sale of all medicines and biologicals.

#### Strengths:

- > ZAMRA has a veterinary unit in which five veterinarians are employed to assist with registration and conduct of other regulatory functions.
- > The DVS, Dean of Faculty of Veterinary Science (UNZA) and the Veterinary Association of Zambia (VAZ) are represented on the ZAMRA Board.

Zambia

PVS Evaluation Follow-Up - 2023

Date

#### Weaknesses:

- > End-users reported serious delays in being licensed to import essential veterinary medicines or vaccines.
- > End-users reported excessively high costs of market authorisation of veterinary medicines and biologicals.
- > No regulations related to the enforcement of withdrawal periods for veterinary medicines used to treat food producing animals.

#### Recommendations:

- DVS / VAZ is recommended to establish a formal mechanism to engage regularly with ZAMRA and all other key stakeholders with an interest in importation, market authorisation, distribution, sale and use of veterinary medicines and biologicals
- > DVS / VAZ are recommended to encourage ZAMRA to clearly define timelines for issuance of market authorisations and import permits for the importation and







- Orientation Training Workshops
- Lessons Learnt Workshops



#### TARGETED Support



- One Health Integration (PVS/IHR)
- Veterinary Legislation
- Sustainable Laboratories
- Workforce Development
- Public-Private Partnerships





#### **EVALUATION**

 Evaluation: Terrestrial and Aquatic 9

- Follow-Up
- Self-Evaluation
- Specific Content:
- PPR, rabies, ASF

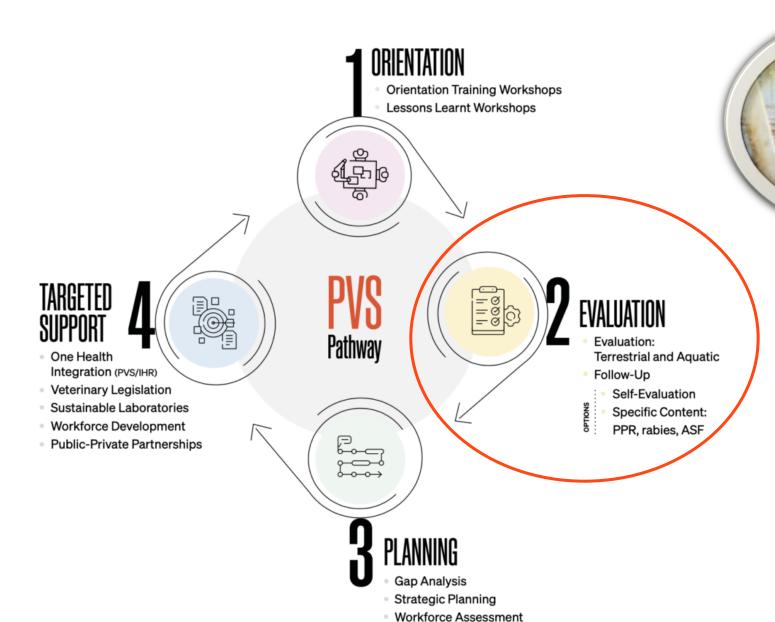




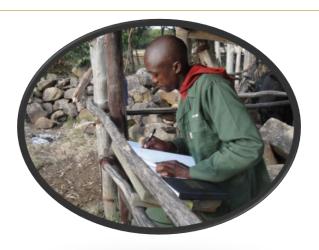
- Gap Analysis
- Strategic Planning
- Workforce Assessment











#### ORIENTATION

- **Orientation Training Workshops**
- Lessons Learnt Workshops



# **TARGETED**

- One Health Integration (PVS/IHR)
- Veterinary Legislation
- Sustainable Laboratories
- Workforce Development
- Public-Private Partnerships



## **PLANNING**

- Gap Analysis
- Strategic Planning
- Workforce Assessment

#### **EVALUATION Pathway**

- Evaluation: Terrestrial and Aquatic
- Follow-Up
- Self-Evaluation
- Specific Content:
  - PPR, rabies, ASF





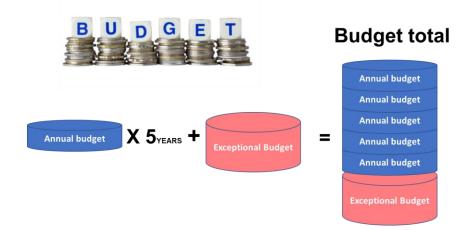


#### Objectives of the PVS Gap Analysis (PVS Costing Tool)

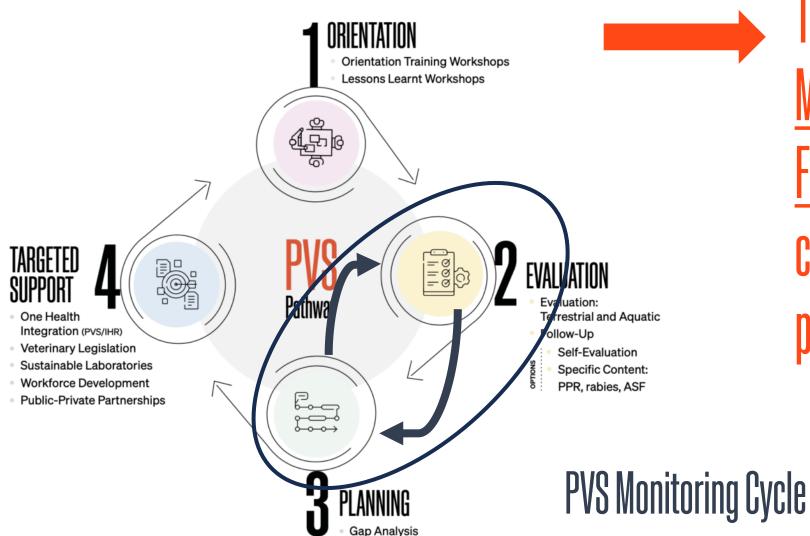
Title of presentation



- To determine and confirm <u>country's VS priorities</u>
- To determine activities to be carried out to achieve <u>expected results</u>
- To develop an <u>indicative costing of the human and physical resources</u>
  required for the effective and efficient implementation of the activities
  defined
- To support the preparation of <u>national investment programmes</u>







Strategic Planning

Workforce Assessment

# The PVS Pathway is a **Monitoring & Evaluation** Framework as well as a capacity building programme

Gap Analysis Update

Evaluation
e
•Baseline

Reset targets



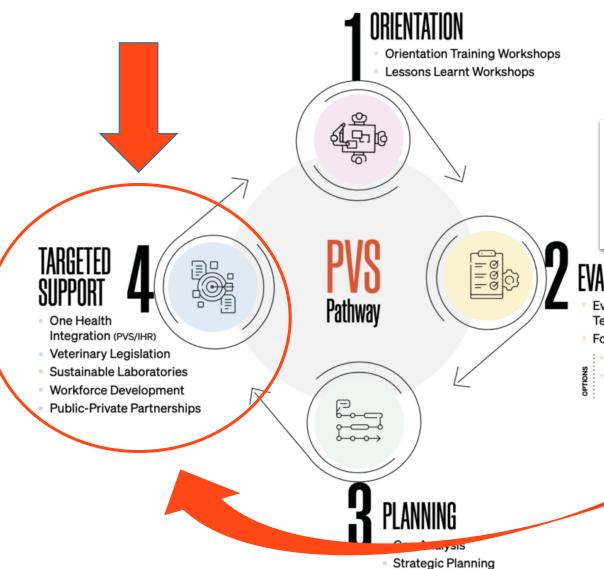


Follow-up

Measure Progress







Workforce Assessment

# **Prerequisite** to all Targeted Support Activities:

#### a PVS Evaluation

#### **EVALUATION**

- Evaluation:
   Terrestrial and Aquatic
- Follow-Up
- Self-Evaluation
- Specific Content:
  - PPR, rabies, ASF









- PVS Vet Legislation Support Programme: to provide countries with the opportunity to have their legislation in the veterinary domain systematically reviewed. Identification & Agreement stages.
- PVS Sustainable Laboratories Mission: identify the resources required for a sustainable, efficient and viable national veterinary laboratory network.
- > IHR/PVS NBW (One Health): to analyse and improve collaboration between public health and animal health sectors in the animal-human interface.
- Private-Public Partnerships (PPP): to support Members to develop, if and when relevant, sustainable Public-Private Partnerships (PPPs) to strengthen Veterinary Services.
- Workforce Development: to identify human resource needs in terms of the competencies, number and distribution of personnel needed. Includes reviewing the enabling environment: legislation, regulation and education. Workforce assessment tool, VPP Curriculum Support, VSB Support.





### The Veterinary Legislation Support Programme - VLSP

#### **Stage 1: Identification mission**

1 week in field (or remote)

- Assess compliance of the national veterinary legislation with Chapter 3.4. of the WOAH Terrestrial Code
- Provide recommendations for legal modernisation

#### **Stage 2: Agreements**

6-month Preparatory Phase, 1-year Agreement (extendable)

- Support in modernising veterinary legislation
- Strengthen the Member's capacity in legal drafting





#### Optional: VLSP with an added focused theme

# **BIOTHREAT REDUCTION**









# ANTIMICROBIAL RESISTANCE (AMR)



# The One Health Legislative Assessment Tool for Antimicrobial Resistance

The **OHLAT** is a new tool for countries to assess their legislation relevant to respond to AMR under a One Health approach.

Pilot: WILDLIFE



# Sustainable Laboratories Targeted Support

Title of presentation

# to develop the case for investment in sustainable national veterinary laboratory networks

- to evaluate overarching requirements for sustainability
- to maintain operations at a targeted level and achieve business continuity
- to propose strategic recommendations based on current and future demand for laboratory services
- to ensure that the laboratory service needs of the Veterinary Services can be met

# Sustainable Laboratories Targeted Support

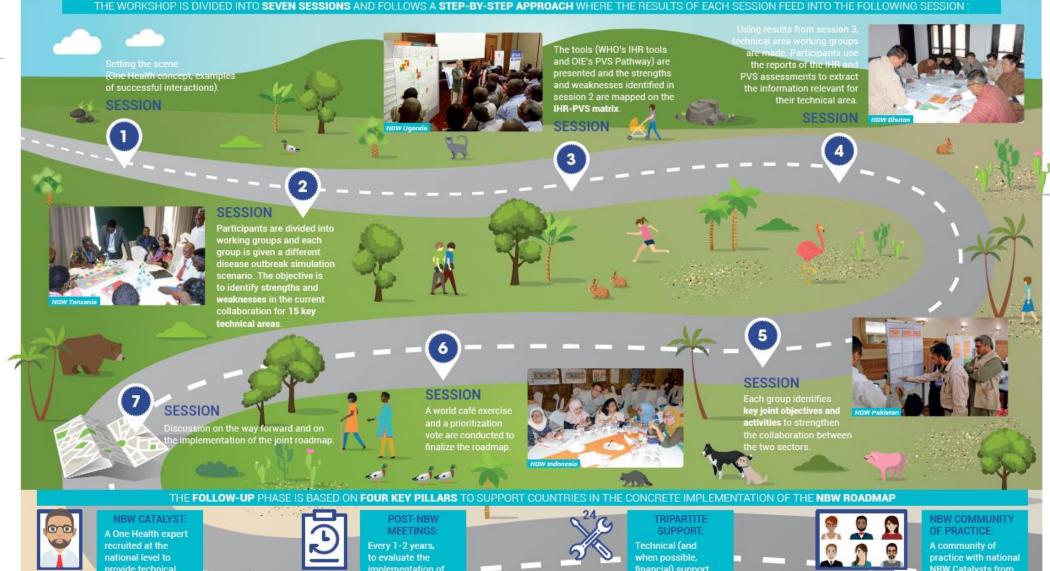
Title of presentation

# **Build Members' ability to advocate** for sufficient resources by:

- Understanding the need for laboratory services
- Evaluating the real costs of service delivery
- Determining the resources needed
- Determining the overarching requirements for sustainability
- Delivering evidence-based insight for decision makers

# HR/PVS National Bridging Workshops





A One Health expert recruited at the national level to provide technical support, suggest operational tools and organize events for the follow-up and the implementation of the NBW Roadmap.



Every 1-2 years, to evaluate the implementation of the NBW Roadmap activities, identify bottlenecks and needed support, and update the roadmap, using specific follow-up material and tools.



when possible, financial) support from the Tripartite organizations for the implementation of NBW Roadmap activities, including through guidelines and operational tools to address specific needs.

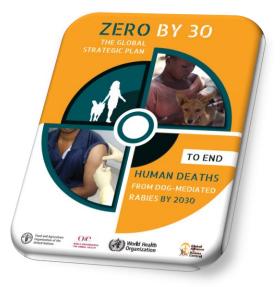


A community of practice with national NBW Catalysts from around the world and NBW regional coordinators, to share experiences, good practices and challenges through an online forum and regular reunions.



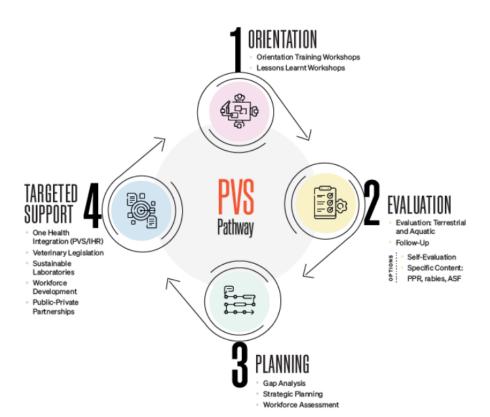
# National Bridging Workshop – Rabies

21





## Summary of WOAH Tools to Support Veterinary Workforce Development



#### Workforce Assessment

PVS Evaluation and Follow Up

#### Workforce Planning Support

- Gap Analysis
- New assessment tools (in development)
- National level workforce development workshops

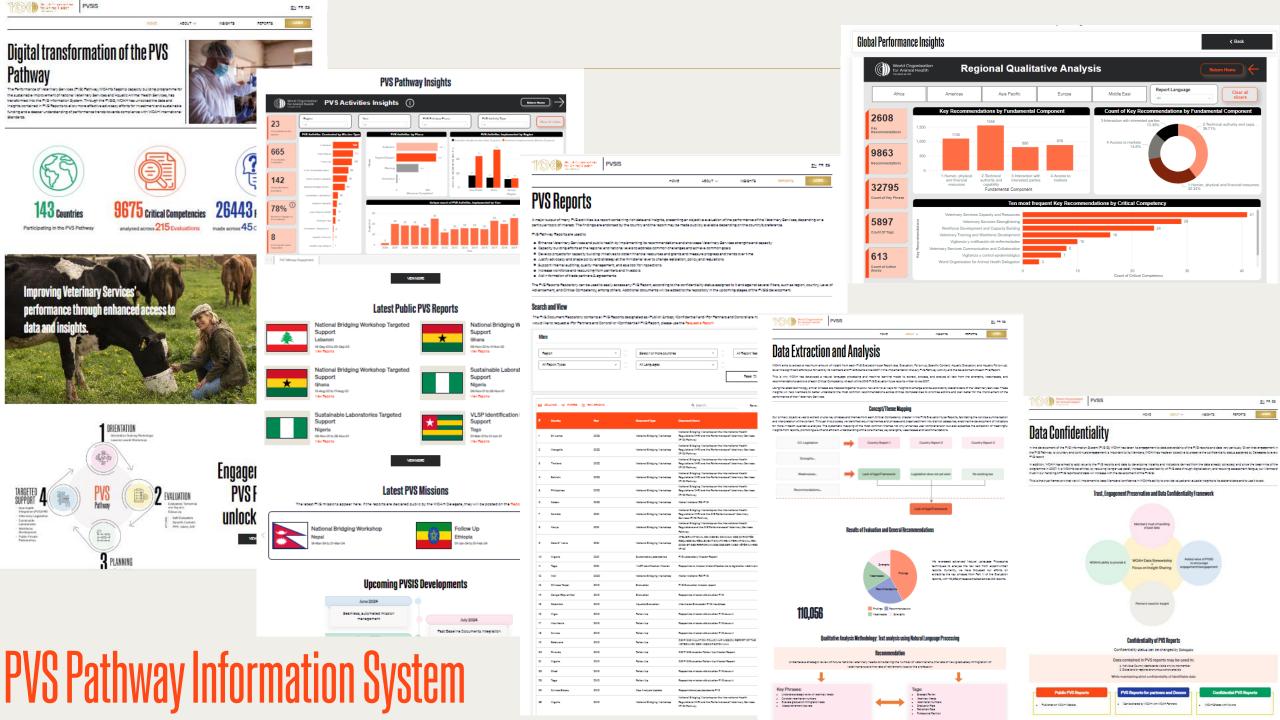
#### Enabling Environment Support

- **Legislation** Veterinary Legislation Support Programme
  - VLSP Identification mission
  - VLSP Agreement
- Regulation Veterinary Statutory Body (VSB)
  - VSB Twinning
  - VSB Planning missions (in development)
- **Education** Competency and Curricula Guidelines for Vets and VPPs
  - Veterinary Educational Establishment (VEE) Twinning Programme

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Date

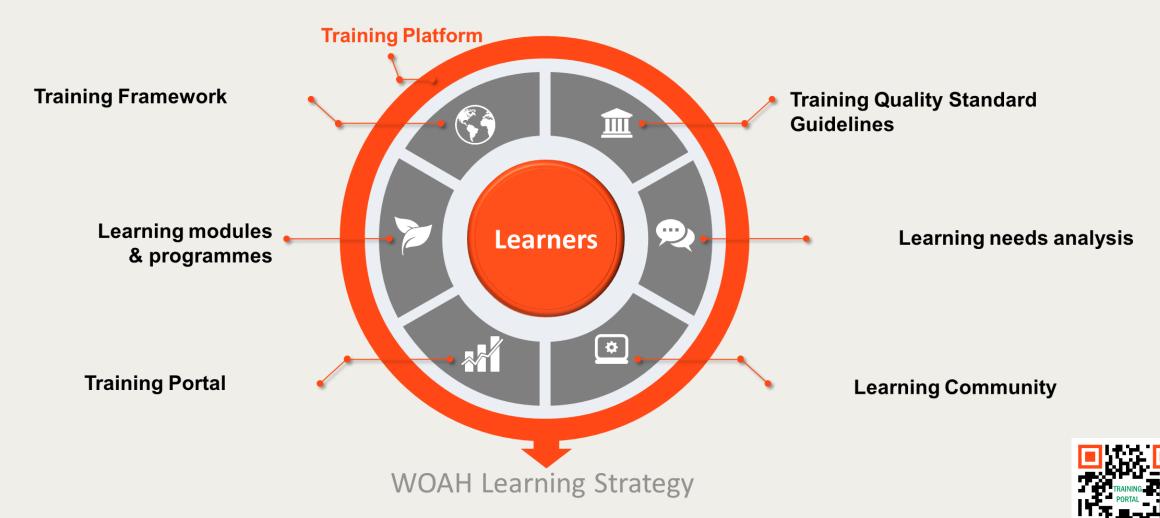
- VPP Curriculum Support Missions
- https://rr-asia.woah.org/en/projects/veterinary-workforce-development/





### Competency Based Training Framework (CBTF) Chapter title

Towards strong Veterinary Services operating in line with WOAH Standards



# 100 WOAH Training System & Performance of Veterinary Services

#### **Support the Orientation Phase:**

WOAH Training Platform includes online modules mandatory before the orientation workshops:

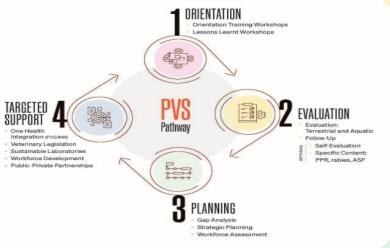
- General Introduction to WOAH
- Introduction to WOAH Standards
- Introduction to the quality of Veterinary Services

#### Modules developed on targeted support areas:

 Online Modules provided/ to be provided on One Health, Legislation, PPP, workforce development

#### **PVS Evaluation as Learning Need Assessment tool:**

- Utilize the outcomes of PVS Evaluations/FU to identify gaps and areas for improvement in Veterinary Services.
- Based on the findings, develop tailored training programs to address specific needs.

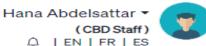


# Include Training in the Planning and Gap Analysis:

- Future enhancements to include local-level learning needs assessment tools during the Gap Analysis missions.
- Budgeting the training to be part of continuous education in the national priorities when needed
- Budgeting training to include for the Gap Preparatory phase of the mission

Qualitative Incidhte

#### PVSIS



HOME ABOUT ~ DOCUMENTS INSIGHTS TOOLS ~ Welcome Hana Abdelsattar! ADD NEW MISSION MANAGE MY MISSIONS MANAGE EXPERTS MANAGE METADATA MANAGE REPORTS **UPLOAD DOCUMENTS** rottoraer transming at exercede membres Conduct training needs assessment for veterinary para-professionals Consider training for staff capacity in equivalence agreements Conduct training on disease surveillance and prevention Consider training of veterinarians in different universities Consider cost of training in other countries Consider training private veterinarians and para-professionals for regulatory functions Consider savings in training facilities and lecturers Consider train Consider Veterinary Council accreditation of Veterinary Para-professional training institutions Consider specialized training for Veterinary Para-professionals Consider savings in train Consolidate training provided by different institutions Consider specialized training/qualifications/experience Concult European Union's DTCE initiative for training Qualitative Insights Allocate resources for training program at Animal Health and Production College p training Allow program priorities to drive training investments Conduct Foot and Mouth Disease surveillance testing and training Allow student training at national laboratories Conduct formal training needs assessment Analyze human resource needs and develop training plan Conduct needs assessment for veterinary training Analyze human resource needs and develop training plan with continuing education. Conduct study on cost effectiveness of increased veterinary training Analyze human resource Appoint personnel for animal health training Conduct systematic review of curriculum and training me Conduct study on cost effectiveness of increased Conduct training and simulation exercises for diseases Qualitative Insights

#### Terms of Reference (ToR)

The ToR is a scoping document that defines education areas, key competencies and learning objectives tailored to WOAH values and goals; it serves as a basis to develop high quality and fit-for-purpose training programmes aimed specifically at developing and strengthening Veterinary Services capacity to implement WOAH standards.

The CBTF is the compilation of the Terms of Reference of the 16 Competency Packages

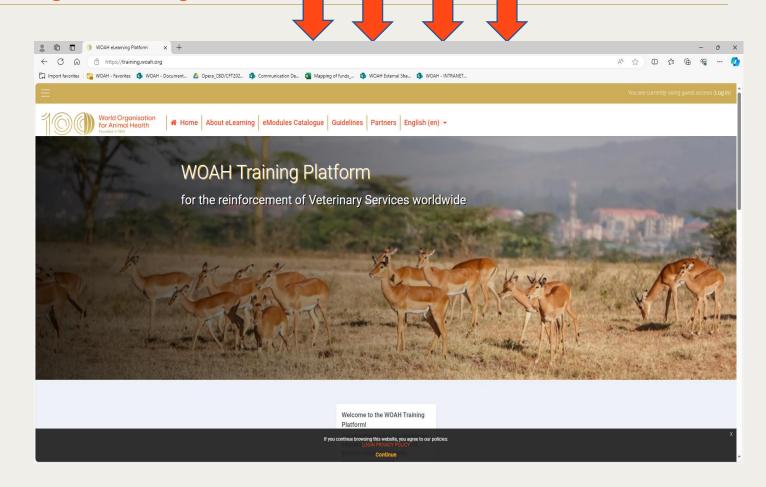
State of Play of ToRs
ToR under development

ToR budgeted in the pipeline



- New eModules: Pilot Phase
- Direct access from new WOAH global website
- In EN, FR, SP
- Focus for Members:
  - Emodule catalogue
  - Stats: > 10000 users





# **WOAH Training Platform: New Emodules available online**

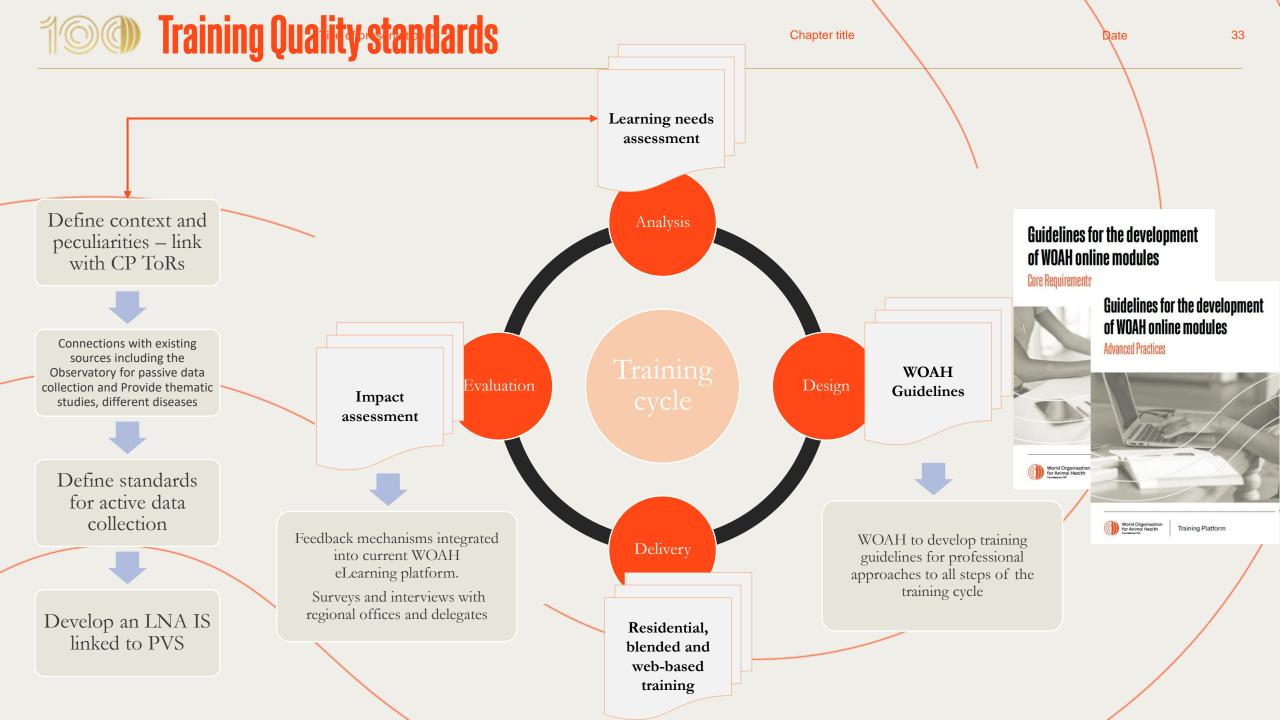
Competency Package	Emodule	Level
0000 0 10	Leadership Essentials for Veterinary Services	Day 2
CP02 - Quality and management of Veterinary Services/Aq AHS	Leadership in Veterinary Services: intermediate level module	Day 2
	Leadership in Veterinary Services: advanced level module	Expert
Scivices/Aq Ans	Leadership of Chief Veterinary Officers and WOAH Delegates for stronger VS	Expert
	Outbreak investigation and response management –Field Veterinarians	Expert
CP05 - Animal health management	Outbreak investigation and response management - Veterinarians paraprofessional	Expert
-	African Swine Fever	Expert
CP06 - Emergency management	Introduction to emergency and disaster management	Day 2
CP07 - Animal welfare	Reptile animal welfare	Expert
	AMR General Introduction	Day 1
CP08 - Prudent use of	Stewardships on AMR under One Health approach	Day 1
antimicrobials and other	Stewardships on AMR in terrestrial animals	Day 2
veterinary products	Stewardships on AMR in aquatic animals	Day 2
vecermary produces	Building a national AMR Action Plan (NAP) focused on the terrestrial and aquatic animal health sector	Expert
CP10 - Partnership	Public-Private Partnerships in the Veterinary Domain: An Introductory Course	Day 1
CP12 - Trade of animals and animal products	International trade regulatory framework: an overview	Day 1
CP16 - Wildlife	Wildlife Surveillance	Day 2
CF10 - Wildille	Wildlife Surveillance	Expert

Chapter title

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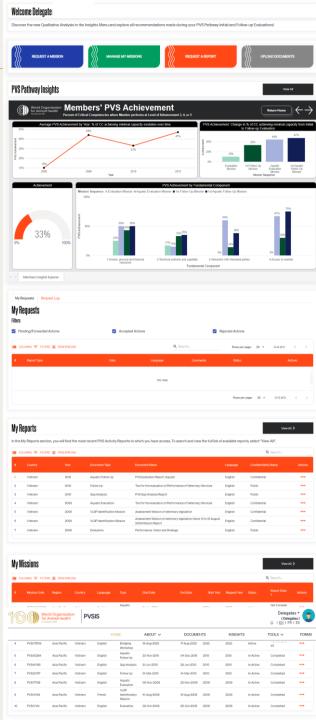
# **WOAH Training Platform: Coming Soon**

Competency Package	Emodule	
CP05 - Animal health management	P05 - Animal health management Outbreak investigation and response management – Veterinarians in Central Governmen	
	Planning for emergencies and disasters	Day 2
CP06 - Emergency management	Planning for emergencies and disasters	
	Emergency and disaster response	Day 2
	Slaughter of animals	Day 2
CP07- Animal Welfare	Animal welfare and pig production systems (TACH Chapter 7.13)	Day 1
	Killing of animals for disease control purposes (TACH Chapter 7.6)	Day 1
	Principles of animal health status and regionalisation	Day 1
	Definition and demonstration of disease freedom (country, zone, compartment)	Day 2
	Selection and implementation of sanitary measures to be applied at export and import	Expert
	Import risk analysis: general principles	Day 1
CP12 - Trade of animals and animal products	Hazard identification at import	Day 2
	Risk assessment for a safer trade	Day 2
	Risk management at import	Day 2
	Import health measures: the development steps	Expert
	The role of VS in import and export of animals and animal products: basic principles	Day 1
	The role of VS in import and export of animals and animal products: advanced principles	Day 2
05.45	Aquatics Surveillance	Day 1
CP 15- Aquatics	Aquatics Disease prevention/Control	Day1
CP16 - Wildlife	Wildlife Trade	Day 2
CF10 - Wilding	Wildlife Trade	Expert





# What data on Workforce Development are now unlocked for Members in the PVS Information System?





#### Bulgaria

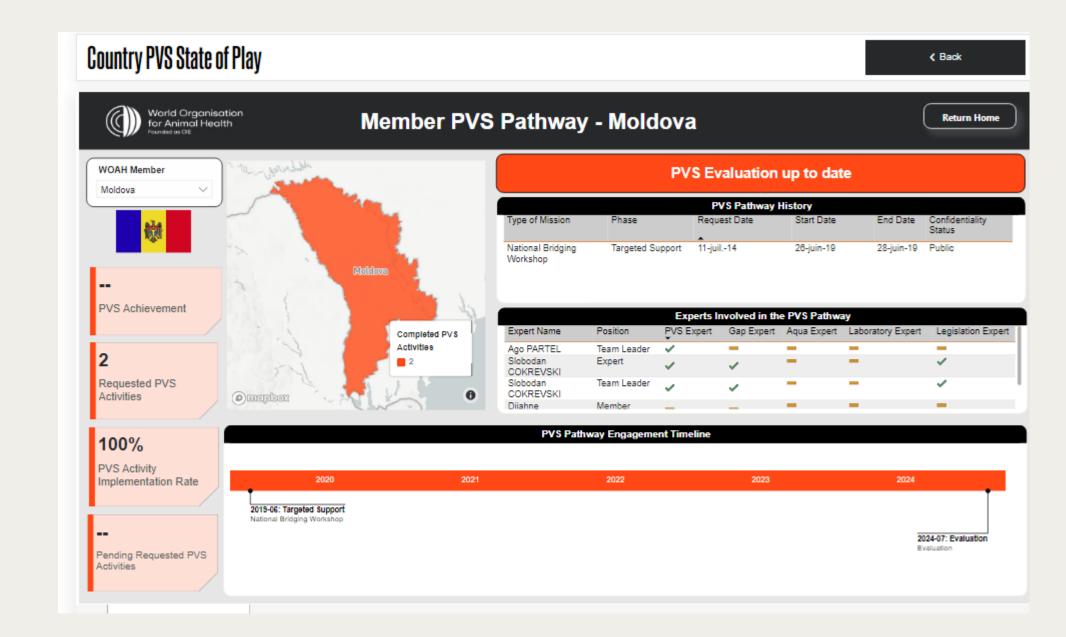


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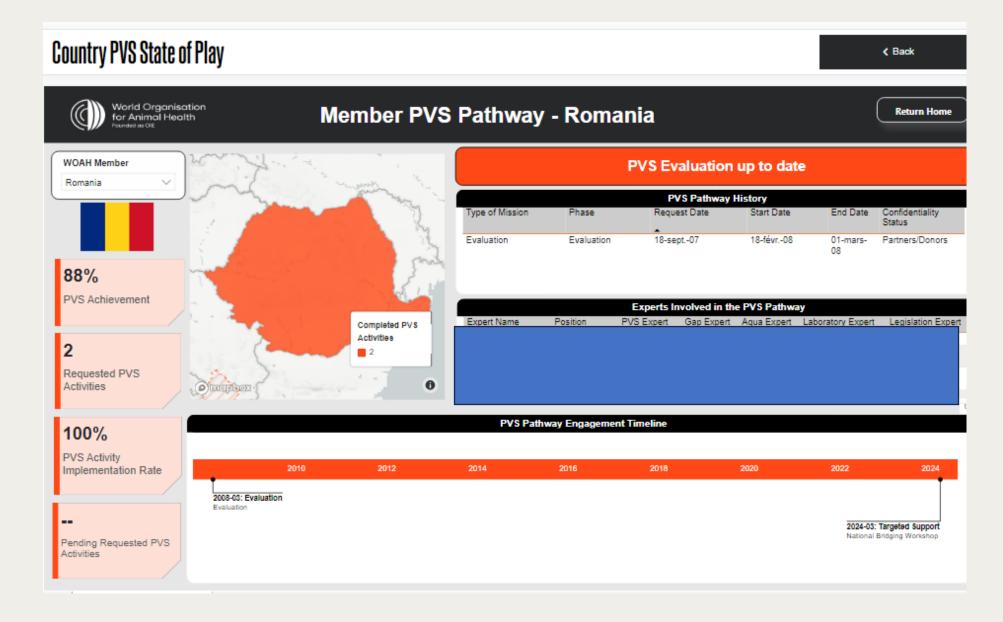
#### Moldova



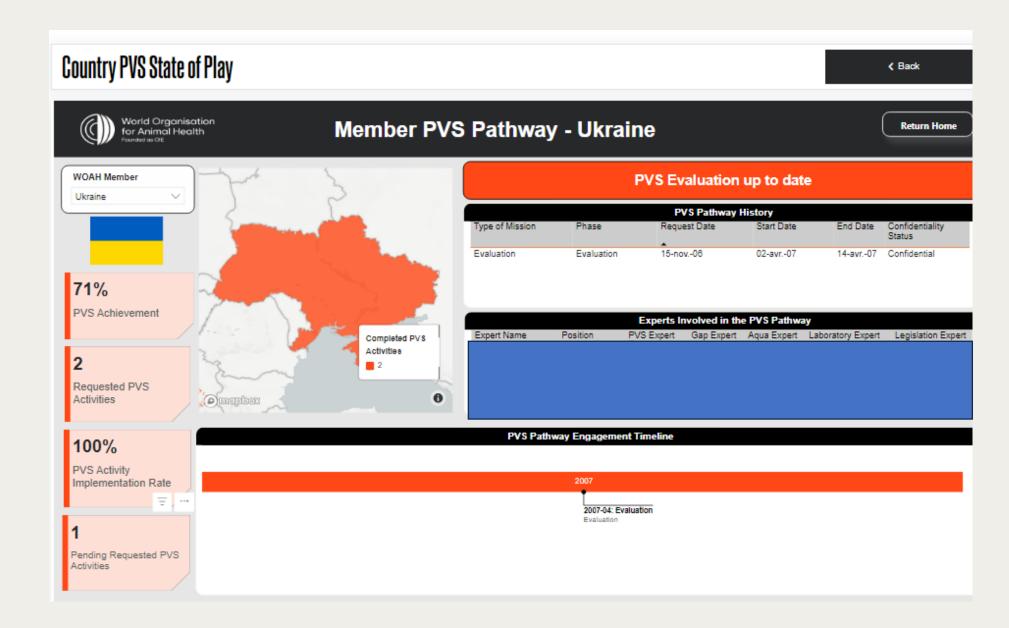


Title of presentation

#### Romania



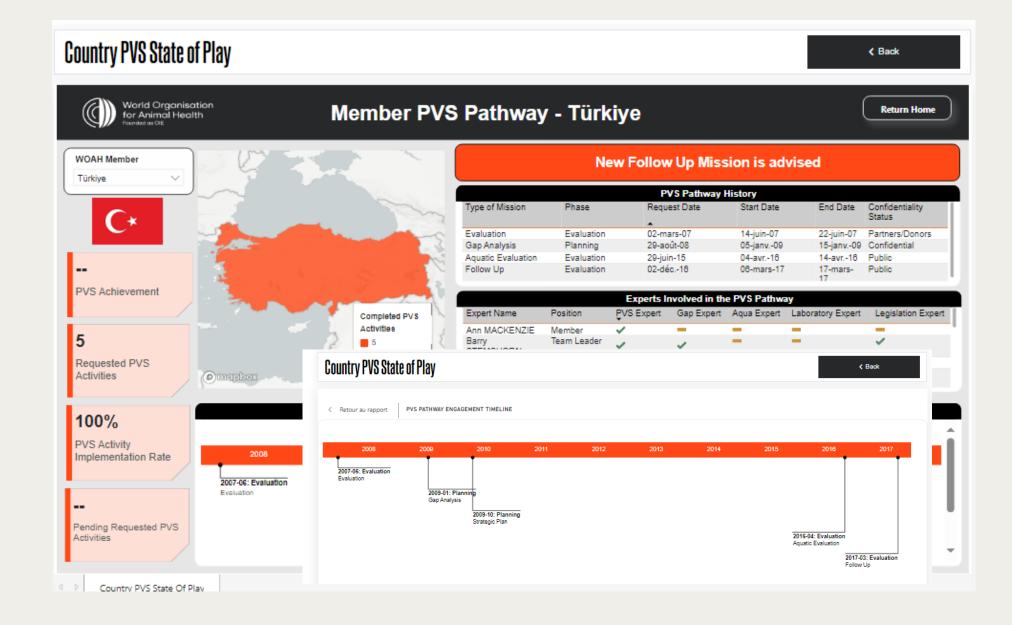
#### Ukraine



Date

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World Organisation for Animal Health

Chapter title



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#### Key Changes from last PVS Evaluation - 2008 - 2023:

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#### Zambia

PVS Evaluation Follow-Up - 2023

#### Weaknesses:

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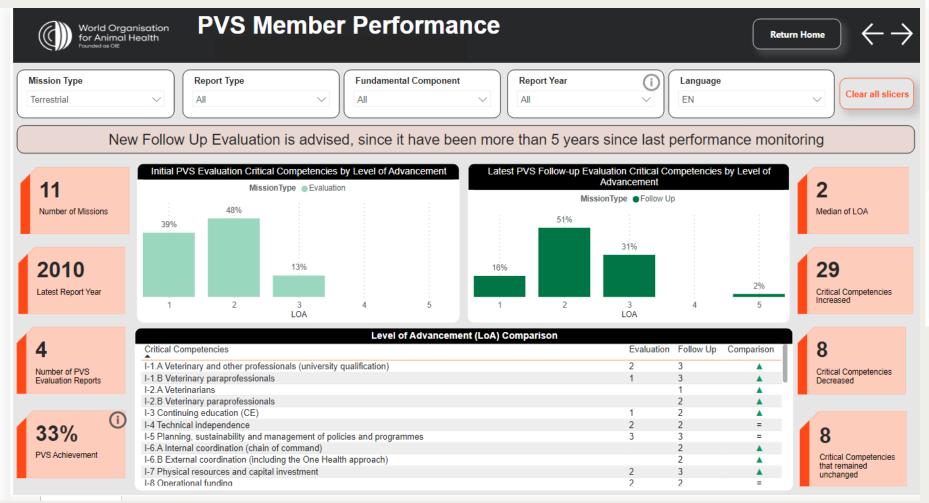
#### Recommendations:

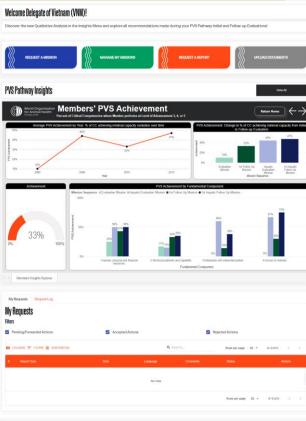
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# Member view

# Insights Menu Level of Advancement Performance





Welcome Delegate of Vietnam (VNM)!

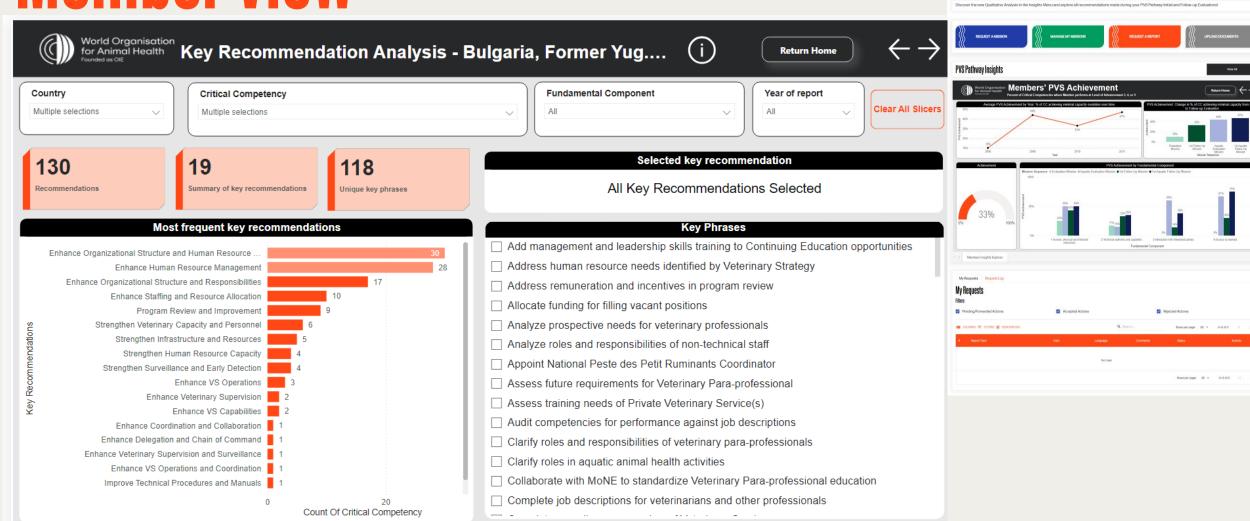
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# Member view

#### Insights Menu

#### Qualitative analysis and insights

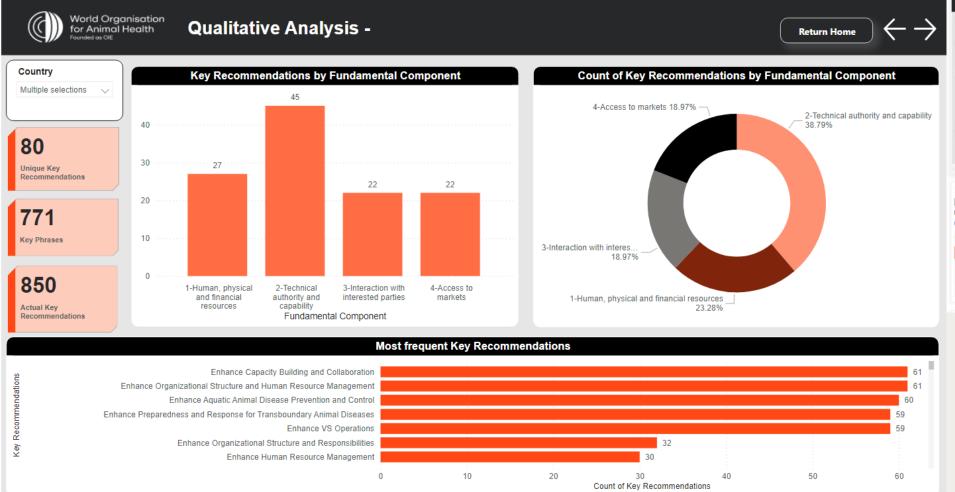


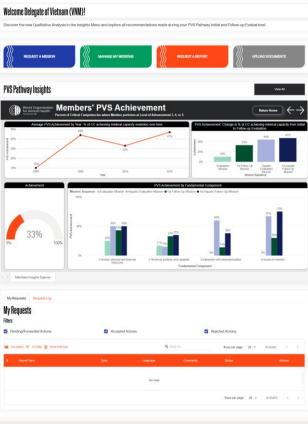




# Member view

#### Insights Menu Qualitative Analysis and Insights







2017

2017

#### Chapter title

#### **Tools Menu**

#	Country	Year	Document Type	Critical Competency	Level of Advancement Score	LOA Score Text
1	Türkiye	2017	Follow Up	I-1.A Veterinary and other professionals (university qualification)	3	The majority of veterinary and other professional positions are occupied by appropriately qualified personnel at local (field); levels 2013
2	Türkiye	2017	Follow Up	I-1.A Veterinary and other professionals (university qualification)	3	The majority of veterinary and other professional positions are occupied by appropriately qualified personnel at local (field); levels 2013
3	Türkiye	2017	Follow Up	I-1.B Veterinary para-professionals and other technical personnel	2	The majority of technical positions at central and state / provincial levels are occupied by personnel holding appropriate qualifications 2013
4	Türkiye	2017	Follow Up	I-1.B Veterinary para-professionals and other	2	The majority of technical positions at central and state / provincial levels are occupied by

#### I-1.A. Veterinary and other professionals (university qualification)

#### Recommendations:

Establish a National PPR Committee, in line with the ToRs elaborated by the PPR Global Secretariat; this Committee will be in charge of designing, implementing and monitoring the National PPR strategy and should include representatives of key public and private stakeholders who can contribute to the PPR eradication efforts;

Appoint the National PPR Coordinator (transparent selection process), who will report to the National PPR Committee and represent Turkey in international/regional PPR events/activities;

Include specific PPR activities in GDFC, provincial and district VS staff's standardized job descriptions, to ensure that this work is effectively covered and by adequate personnel (Vets vs VPPs);

Ensure that PPR activities are included for the workload calculations for proposed programs for animal health, over the next 15 years (with specifics for Thrace and Anatolia regions);

Consider the possible delegation of official PPR activities (vaccination; sero-surveillance) to private veterinarians, coordinated through a protocol by VSB Chambers, if needs arise (see CC III.5).

#### I-1.A. Veterinary and other professionals (university qualification) Strengths:

Organization charts and lists of identified responsibilities exist for central and many field levels.

Duties of central departments have been redefined and published as a directive.

Duties of branch directorates in the provinces have been redefined and published as circulars.

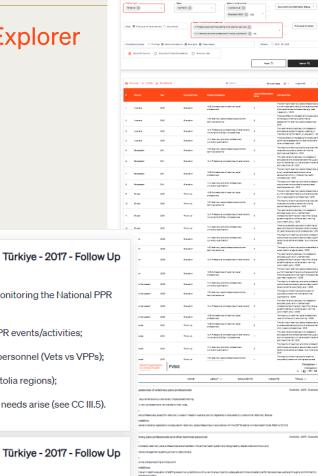
GDFC has access to qualified personnel.

Qualified personnel are in place at both central and field levels.

An external EU review (Veterinary Strategy) of personnel needs for the VS has been completed in 2016.

#### **PVS Evaluation Explorer**

Critical Competency and Level of Advancement Explore



#### Türkiye - 2017 - Follow Up

**WOAH PVSIS** 

Türkiye

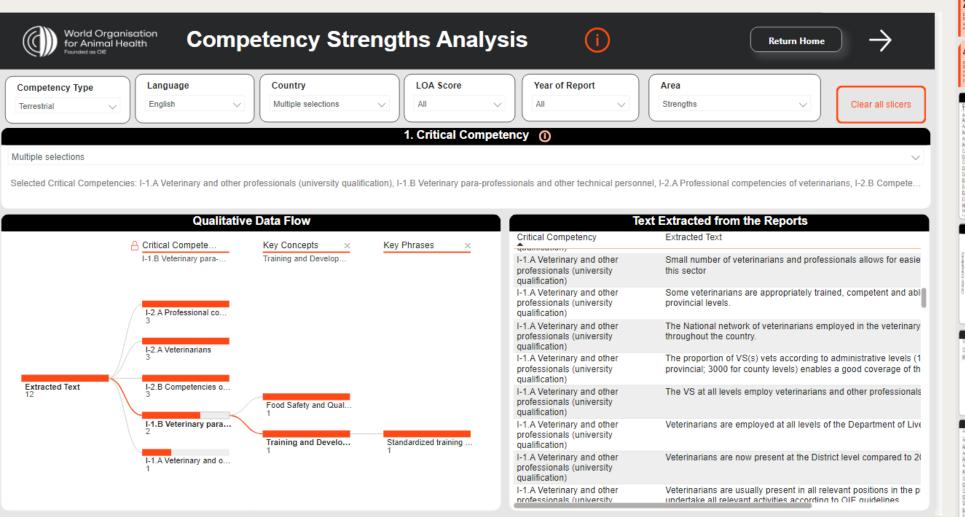
Türkiye

Türkiye

# Major innovation: Qualitative Analysis

Chapter title

# Critical Competency Strengths

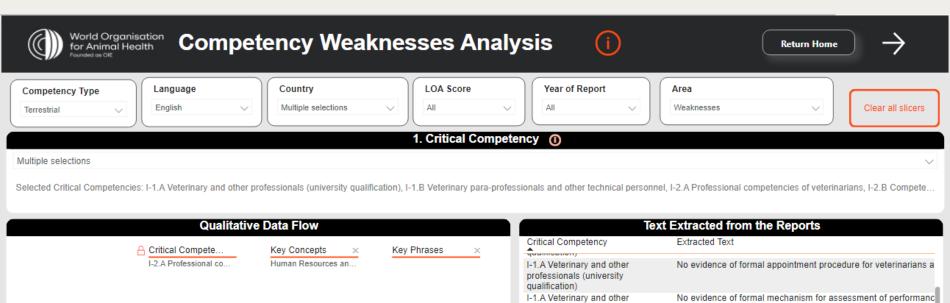


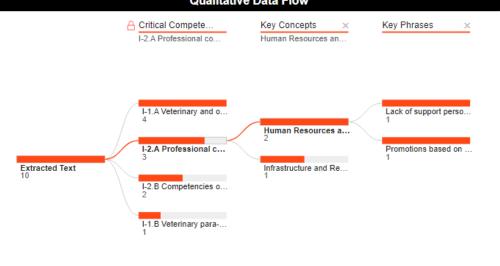
Report Comparison Dashboard Report 2: Afghanistan - Evaluation - 2010 Afghanistan - Follow Up - 2017 Report Year Aritral welfare Active surveillance and monitoring Animal feed safety associated counties. Ante- and post most Compatmentalization Consultation with stakeholders Continuing education (CE) Compathweblistics Consultation with stakeholde Continuing education (CE) Emergency funding Equivalence and other types of sanitary agreements Energency funding External coordination (including the Cine Health accordant) Identification, traceability and control of products of animal Equivalence and other types of sanitary agreements. dernal coordination (including the One Health accroach identification, traceability and control of products of animal International certification implementation and compliant Offical Companion Access to veterinary laboratory diagnor Acceditation/authorization/delegation Animal feed solety Ante- and gost mortem inspection: Continuing education (CE) Enwayarov Audina Emergency preparedness and respons Equivalence and other types of sanitary agreements External coordination (including the One Health approach Access to veterinary laboratory diagnosis Planning, sustainability and management of policies and programmes Accreditation/authorization/ delegation External coordination (including the One Health accordact) Dusting susualisance and detection and acidemiological culturals Tangarany Veterinary paraprofessionals Access to veterinary laboratory diagnosis Accordistion authorization delegation Animal feed safety Animal welfare Arte- and post more Communication Compartmentalization Continuing education (CE) lease prevention, control and endication ă. Energency funding Equivalence and other types of sanitary agreements External coordination (including the One Health approach 4 Identification, traceability and control of croducts of animal original Internal coordination (chain of comman

# Major innovation: Qualitative Analysis

Chapter title

# Critical Competency Weaknesses





Text Extracted from the Reports				
Critical Competency	Extracted Text			
I-1.A Veterinary and other professionals (university qualification)	No evidence of formal appointment procedure for veterinarians a			
I-1.A Veterinary and other professionals (university qualification)	No evidence of formal mechanism for assessment of performanc			
I-1.A Veterinary and other professionals (university qualification)	No professional allowance is paid to veterinarians in the public se			
I-1.A Veterinary and other professionals (university qualification)	Not all districts have a veterinarian			
I-1.A Veterinary and other professionals (university qualification)	Only 500 veterinary graduates annually and total of 5000 register			
I-1.A Veterinary and other professionals (university qualification)	Only about 23 trained veterinarians exist in the country (there are services are provided by National VS(s)); very few Veterinarians			
I-1.A Veterinary and other professionals (university qualification)	Private veterinarians do not systematically participate in the VS a			
I-1.A Veterinary and other professionals (university	Recruitment at provincial and district levels are done by Provincia			



D-35-B-Qualitative Insights Explorer (Strengths, Weaknesses) - Power BI

# Thank you

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World Organisation for Animal Founded in 1924

Organisation Organización mondiale Mundial de la santé Fondée en 1924

de Sanidad Animal Fundada en 1924

