



REPUBLIC OF CROATIA  
MINISTRY OF AGRICULTURE  
VETERINARY AND FOOD SAFETY DIRECTORATE

# THE CROATIAN NATIONAL INFORMATION SYSTEM FOR REGISTERING THE VACCINATION AND TAGGING OF DOGS, CATS AND DOMESTIC FERRETS

Second OIE Regional Workshop on stray dog population  
management for Balkan countries (SDB2)



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Tirana, 2016.



# EU Legislation



- REGULATION (EU) No 576/2013 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 12 June 2013 on the non-commercial movement of pet animals and repealing Regulation (EC) No 998/2003

# EU Legislation



- COMMISSION IMPLEMENTING REGULATION (EU) No 577/2013 of 28 June 2013 on the model identification documents for the non-commercial movement of dogs, cats and ferrets, the establishment of lists of territories and third countries and the format, layout and language requirements of the declarations attesting compliance with certain conditions provided for in Regulation (EU) No 576/2013 of the European Parliament and of the Council

# VETERINARY ACT



- All dogs must be identified in the stipulated manner.
- All identified dogs must be entered registered in the dog register and the dog holder must have a stipulated document on the registration and vaccination of the dog against rabies.

# VETERINARY ACT

- Vaccination of dogs, keeping of the dog register and issuing the stipulated documents is the obligation of the authorised veterinary organization.



# VETERINARY ACT

- The central dog register is kept by the Directorate.
- The costs of registration of dogs, compulsory identification of dogs and issuing of official documents are paid by the holders.



# VETERINARY ACT



- Dog holders are obliged to register the acquisition or cancel registration of dogs in the event of any loss of the animal (disappearance, sale, gift, death) within 14 days from the loss event to a legal or natural person authorised for registration in the central dog register.

# Model Passport for the movement of pet animals of the species dogs, cats and ferrets between Member States





# Pet Passport

The pet passport contain the following information:

- Owner,
- Description of the animal,
- Identification of animal (Microchip number,date of microchipping)
- The vaccination of animals against rabies,
- Serological and additional serological test for rabies,
- Tick treatment
- Echinococcus treatment,
- Other vaccinations,
- Clinical examinations of the animal,
- Legalisation,
- Other.



# *Identification of dogs*

- Dogs must be identified by a microchip not later than 90 days after birth.
- All identified dogs must be registered in the Central Register of Dogs.



# The criteria that microchips have to qualify

- Microchip system must be in accordance with ISO standards 11784 and 11785.
- The microchip must contain a unique 15-digit code that is composed as follows:
  - Places 1, 2 and 3 state code – 191 for Croatia in accordance with ISO standard 3166;
  - Places 4 and 5: the manufacturer code (determined by ICAR standard);
  - Places 6-15: single (individual) of the dog.



# The criteria that microchips have to qualify

- The identifications system used in the Republic of Croatia shall ensure the uniqueness of microchips. Producer is responsible for the uniqueness of the numbers of microchips.
- In each microchip has to be built-in mechanism that prevents the migration of subcutaneous of dog.
- The microchip must be safe for animals.
- For application of the microchip can be used only applicator for single use.



# The criteria that microchips have to qualify

- The microchip is permanent and follows the dog from identifying to death.

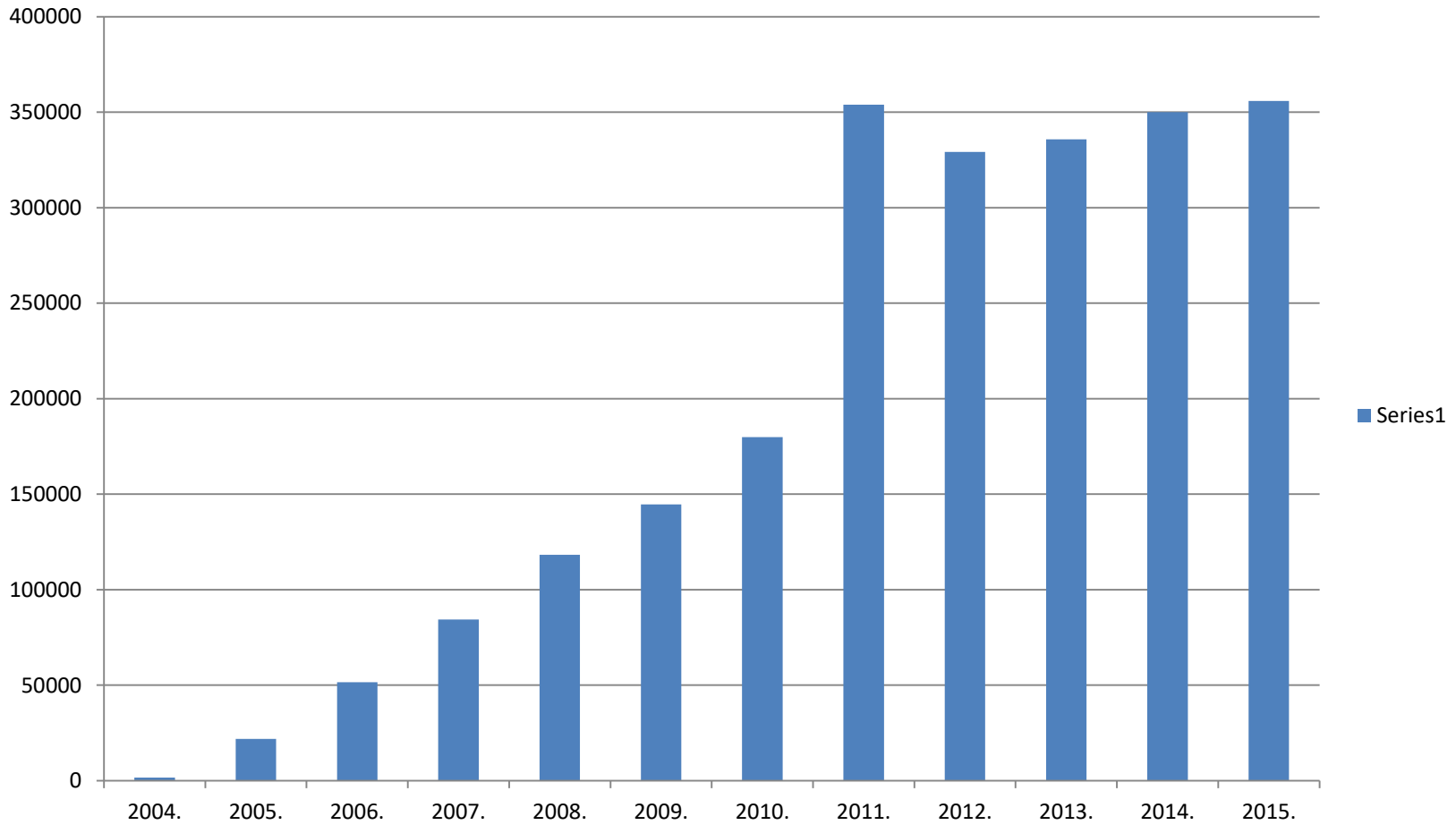


# Statistica



Year	Number of identified and registered dogs	Percentage
2004.	1615	0,58%
2005.	21880	6,89%
2006.	51629	16,07%
2007.	84445	25,51%
2008.	118337	35%
2009.	144646	42 %
2010.	179806	57%
2011.	353956	93%
2012.	329243	99%
2013.	335702	100%
2014.	350062	100%
2015.	355879	100%

# Statistica



# Lysacan IS

- National information system for registering the vaccination and tagging of dogs, cats, domestic ferrets
- Registration of owners, history of ownership
- Registration of responsible veterinary clinic, history of responsibility
- Registration of deaths and disappearances
- Registration of export for dogs



MINISTARSTVO POLJOPRIVREDE REPUBLIKE HRVATSKE  
LYSACAN

UPRAVA ZA VETERINARSTVO  
I SIGURNOST HRANE

Prijava u sustav

Korisničko ime \*

Lozinka \*

Prijava

E-mail: [vis.helpdesk@m2.hr](mailto:vis.helpdesk@m2.hr)

powered by



# Lysacan IS

- Registration of dangerous dogs
- Registration three-time examinations
- Recording the authorities of the veterinary organization by epizootiological units
- Lysacan system consists of the following modules: (Central record, The inspection module, The administration module, Codebooks, Microchip registration module, Statistical module)



The screenshot shows the Lysacan IS web application interface. At the top left, it displays the logo of the Ministry of Agriculture, Republic of Croatia, and the text "MINISTARSTVO POLJOPRIVREDE REPUBLIKE HRVATSKE" and "LYSACAN". At the top right, it shows the logo of the Directorate for Veterinary and Food Safety, with the text "UPRAVA ZA VETERINARSTVO I SIGURNOST HRANE". Below the header, there is a horizontal line with the text "HELPEDESK ORGANIZACIJA". In the center, there are six icons representing different modules: Administration (person with lock), Stables (paw prints), Vaccination records for veterinarians (red paw prints), Vaccination records for inspectors (red paw prints), Microchip registration (microchip), and Associations (interlocking circles). At the bottom, there is an email address "E-mail: [vis-helpe@vsh.hr](mailto:vis-helpe@vsh.hr)" and a "powered by" logo.

# Lysacan IS – Technology history

- in production since 2003 (PHP + MySQL)
- 2011 transferred to a new platform based on Oracle's database SVIS
- 2013 system was rebuilt (Oracle APEX and Oracle databases)
- E-Citizen notification system 2014 (Web services)
- Mobile applications for veterinarians and for public 2016 (iOS, Android)
- IT system is produced and maintained by Croatian software industry leader IN2



MINISTARSTVO POLJOPRIVREDE REPUBLIKE HRVATSKE  
**LYSACAN**

Dobrodošli DK Administracija Štampari Evidencija - Inspektor Zaduženja mikročipova Saveti Promjena loznika Upute Odjava

UPRAVA ZA VETERINARSTVO I SIGURNOST HRANE

HELPEDESK ORGANIZACIJA

Početna Mikročipiranje Cijepljenje/Trok. pregled **Pretraživanje** Prijave/Odjave Necijepljene Životinje Statistika Izvještaji Zaduženja mikročipova Promjena loznika

Početna > Pretraživanje > Životinja

Životinja **Izmjena podataka o životinji**

Broj mikročipa	TEST2
Inozemni mikročip	Da
Vrsta inozemnog mikročipa	
Broj	
Vrsta životinje	PAS
Pasmina	FUDL TOY
Ime	TEST LAJKA
Datum štenjenja	08.07.2014
Spol	Z
Broj knjižice	123456
Datum knjižice	08.07.2014
Kastrat	Ne
Opasna ž.	Ne
Razlog opasnosti	Ne
Mog opasna ž.	Ne
Posljednji vlasnik	
OIB vlasnika	
Posljednja vet. organizacija	HELPEDESK ORGANIZACIJA
Aktivan	Da

Mikročip Vlasnik Veterinarska organizacija Cijepljenje Trokratni pregled Napomena

**Unesi novo cijepljenje**

Datum	Vakcina	Serijski br. vakuine	Veterinarska organizacija
05.02.2016	Defensor 3	test	HELPEDESK ORGANIZACIJA
03.07.2015	BIOCAN R	A33F56	HELPEDESK ORGANIZACIJA

redak 1 - 2 od 2

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powered by **in2**

# E-Citizen integration

- ❑ In February 2014 Lysacan IS was fully connected with e-Citizen IS through the Personal User Mailbox module, which allowed dog and cat owners to receive notifications in their personal Inboxes from Lysacan system.

The screenshot displays the 'OSOBNI KORISNIČKI PRETINAC' (Personal User Mailbox) interface. The top navigation bar includes 'Središnji državni portal', 'e-Usluge MUP', 'e-Matčne knjige', 'e-Dnevnik za roditelje', and 'Dostupne e-usluge u sustavu e-Građani'. The main content area shows a list of messages with columns for sender, subject, date, and status. A selected message is expanded to show details:

**Predmet:** Cijepljenje protiv bjesnoće i dehelmintizacija  
**Poljigatelj:** MINISTARSTVO POLJOPRIVREDE (MINISTARSTVO POLJOPRIVREDE)  
**Datum:** 13.11.2014. 00:25

**Podrobnosti:**  
U skladu s namjerom o mjerama zaštite životinja od zaraznih i nametljivih bolesti i njihovom financiranju u 2014. godini (NH 160/13) obavezni su provesti cijepljenje protiv bjesnoće i dehelmintizaciju psa **MIRK** s brojem mikročipa **TEST1**, a za kojeg ste upisani kao vlasnik u Središnjem veterinarskom informacijskom sustavu Uspisnik kućnih ljubimaca - Lysacan. Psi morate ocpinjati i dehelmintizirati u narednih 30 dana.  
U koliko je pas upisao ili odlutao, dužni ste ga odjaviti u najbližoj veterinarskoj stanici.  
Za ostale informacije obratite se veterinarskoj stanici.

**KORA d.d.**  
Tel: 043/206-390  
e-mail: karmen.bosuj@kora.hr

**Republika Hrvatska**  
**Ministarstvo poljoprivrede**  
Uprava za veterinarstvo i sigurnost hrane  
Platenka 2a, 10 000 Zagreb  
Centrale (01) 6443 340, Fax: (01) 6443 899  
e-mail: veterinarstvo@mpg.hr



# Mobile Applications and notification system

- ❑ In 2016 the system was once again improved with mobile applications in iOS and Android OS. The goal of these mobile systems was to enable greater mobility of veterinarians and allow public population to get in touch with data regarding their pets, as well as notification from the CA and education regarding pet health and nutrition.
- ❑ System consists of two mobile applications (veterinary and public), and from the back office module integrated into the central system



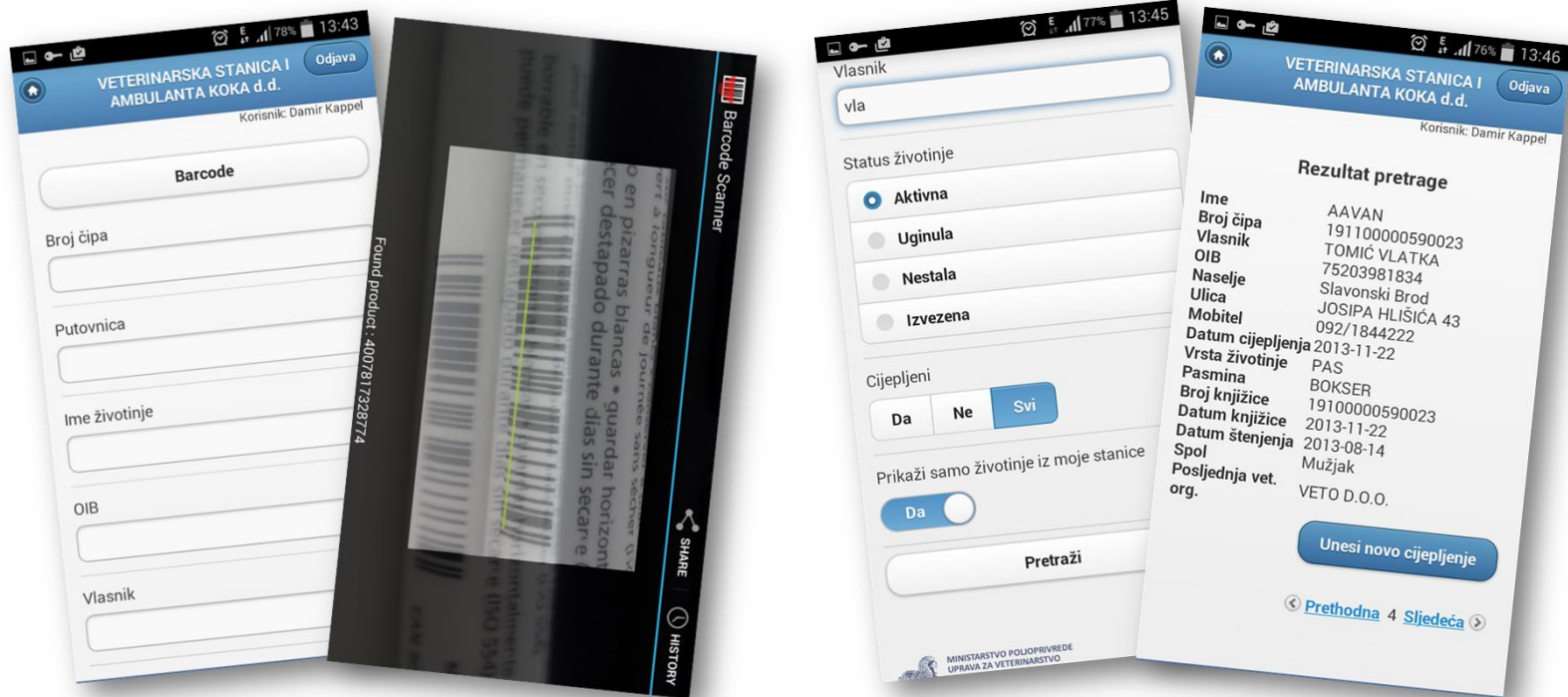
Back office module

The screenshot shows the web application interface for LYSACAN - Administracija. The header includes the logo and name of the organization, along with navigation links. The main content area displays a list of veterinary stations with columns for Name, Name, Surname, and Address. A search bar and a 'Poištvo' dropdown menu are visible. A 'Lokacija' (Location) popup window is open, showing a map of the location of VETERINARSKA STANICA VELIKA GORICA d.o.o., amb. SLAVONSKI BROD. The map includes a red pin and a street view of the location.

Naziv	Ime	Prezime	Ulica
VETERINARSKA STANICA VELIKA GORICA d.o.o., amb. SLAVONSKI BROD	Osejča		Osejča
VETERINARSKA STANICA AROUS d.o.o., amb. BANOVCI	Banovci		Banovci
VETERINARSKA STANICA AROUS d.o.o., amb. VELIKA KOPANICA	Trg presvetog Trojstva		Trg presvetog Trojstva
VETERINARSKA STANICA SVETI IVAN ZELINA d.o.o., amb. BEDENICA	Bedenica		Bedenica
VETERINARSKA STANICA SAMOBOR d.o.o., amb. BUDINJAK	Budinjak		Budinjak
VETERINARSKA STANICA VRBOVEC d.o.o., amb. RAKOVEC	Rakovac		Rakovac
VETERINARSKA STANICA VRBOVEC d.o.o., amb. PRESEKA	Kraljev Vrh		Kraljev Vrh
VETERINARSKA STANICA VRBOVEC d.o.o., amb. GRADEC	Gradec		Gradec
VETERINARSKA STANICA VRBOVEC d.o.o., amb. FARKAŠEVAC	Farkaševac		Farkaševac
VETERINARSKA STANICA VRBOVEC d.o.o., amb. DUBRAVA	Augusta Šenoa		Augusta Šenoa
VETERINARSKA STANICA VETERINA d.o.o., amb. STARO PETROVO SELO	Frankopanska		Frankopanska
VETERINARSKA STANICA VETERINA d.o.o., amb. NOVA KAPELA	Kralja Tomislava		Kralja Tomislava
VETERINARSKA STANICA VETERINA d.o.o., amb. OKUČANI	Ante Starčevića		Ante Starčevića
VETERINARSKA STANICA VUKOVAR d.d., amb. TOVARNIK	Vrtijevac		Vrtijevac
VETERINARSKA STANICA VUKOVAR d.d., amb. BOBOTA	Vukajlova		Vukajlova

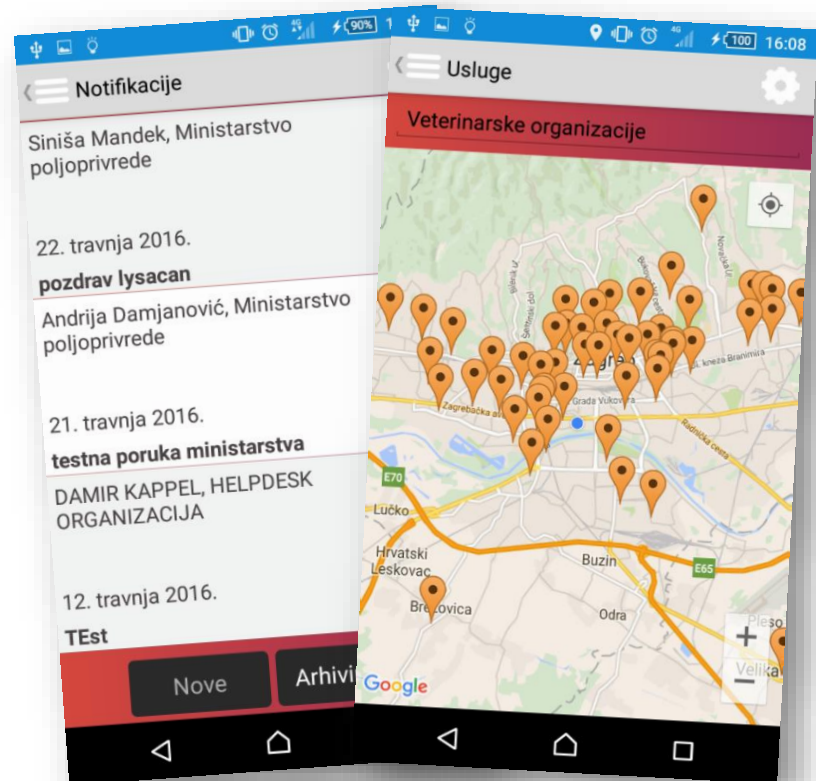
# Mobile Application for vets

- Mobile application tracks veterinarian business processes regarding fast identification (using barcode scanner – for reading barcode in pets passport)
- And fast entering of vaccination records in one step
- Application allow veterinarians to search database entering alpha numeric values



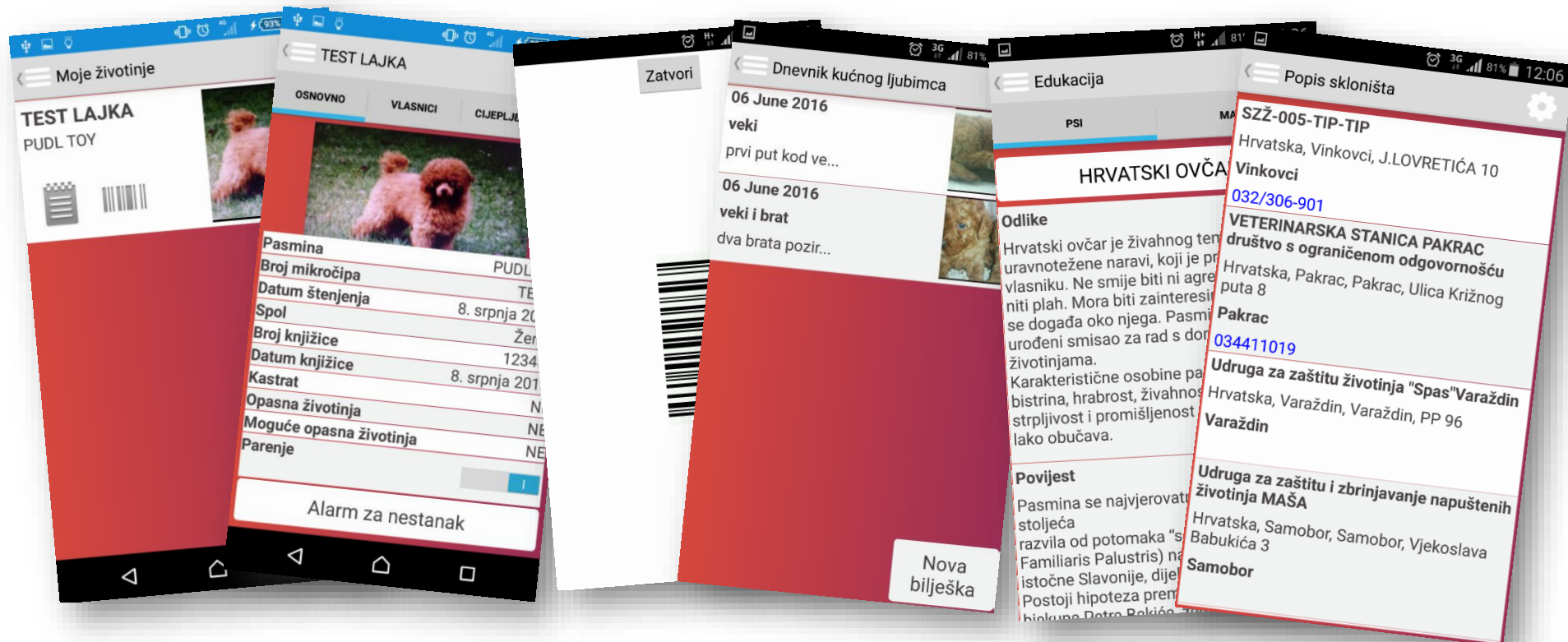
# Mobile Application for public

- Users: pet owners, pet shelters, kennel clubs
- Main functionalities: Notification system (CA towards pet owners), alarm for pet disappearance, pet data from Lysacan IS, homing of pets (pet shelters), education of pet owners (kennel clubs), Location based services (nearest veterinary clinic, shelter...)



# Mobile Application for public

- Other functionalities: Kennel clubs news and Event calendars, owners can run their pet diaries, digital pet passport with barcode



# Thank you for attention

**More information:**

*<http://www.veterinarstvo.hr/>*

*<http://www.in2.hr/>*

