



Solutions for dogs and people – Shelter Dumovec, City of Zagreb 2020. – 2022.

Sklonište za nezbrinute životinje Grada Zagreba





Info center

- 3 – 4 employees
- From 8 am to 7 pm every day
- Calls about lost and found, wounded, neglected and abused animals
- Advertisement on adoption as a help to someone (especially dangerous dogs according to the Ordinance on the Dangerous Dogs)



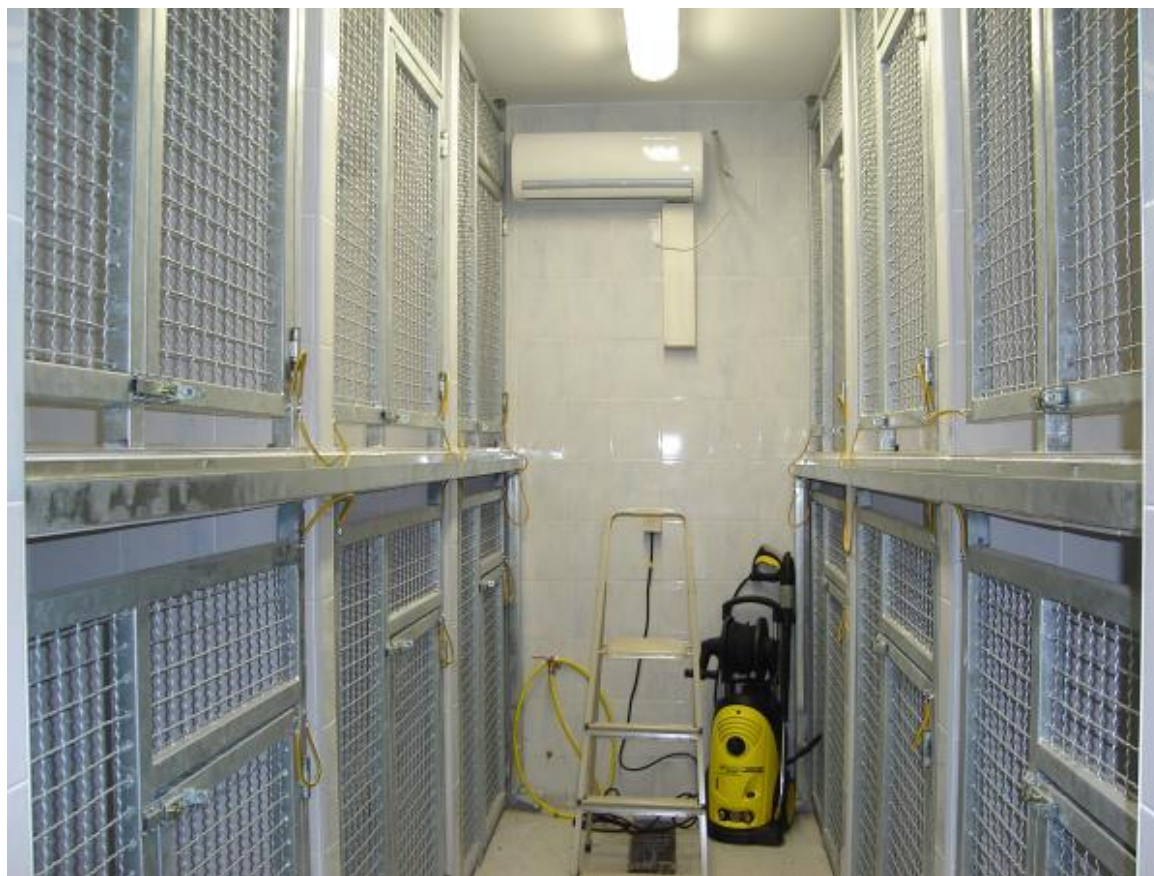




Veterinary clinic

- Two shifts (veterinarians and veterinary technicians), night shift if needed to care for the puppies
- Animal handlers and groomers
- Technical service
- Reception of animals, treatment, operations, administration
- Only dogs and cats come to the shelter

















Animal care service – animal handling

- 5 people, 2 teams and a manager
- 4 vehicles
- 24 hours/ 365 days
- The Info Center sends them info during the day, and the 112 Center for emergency interventions during the night
- All animals that need help (injured, lost, i.e. found) - no moving cats from their place of residence (TNR)





Wild animals

- Cooperation with the association AWAP (Association for Wild Animals Protection)
- Strictly protected (paid by the state)
- All others (protected) are paid by the city
- All animals in the city are protected → Wildlife protection program for the City of Zagreb
- New project - Wildlife rehabilitation center (2,8 milion euros)





Divlji život grada

u suživotu s divljim životinjama!

Kampanja za zaštitu divljih životinja od uznemiravanja i prihvatanje njihova pojavljivanja u ljudskim sredinama







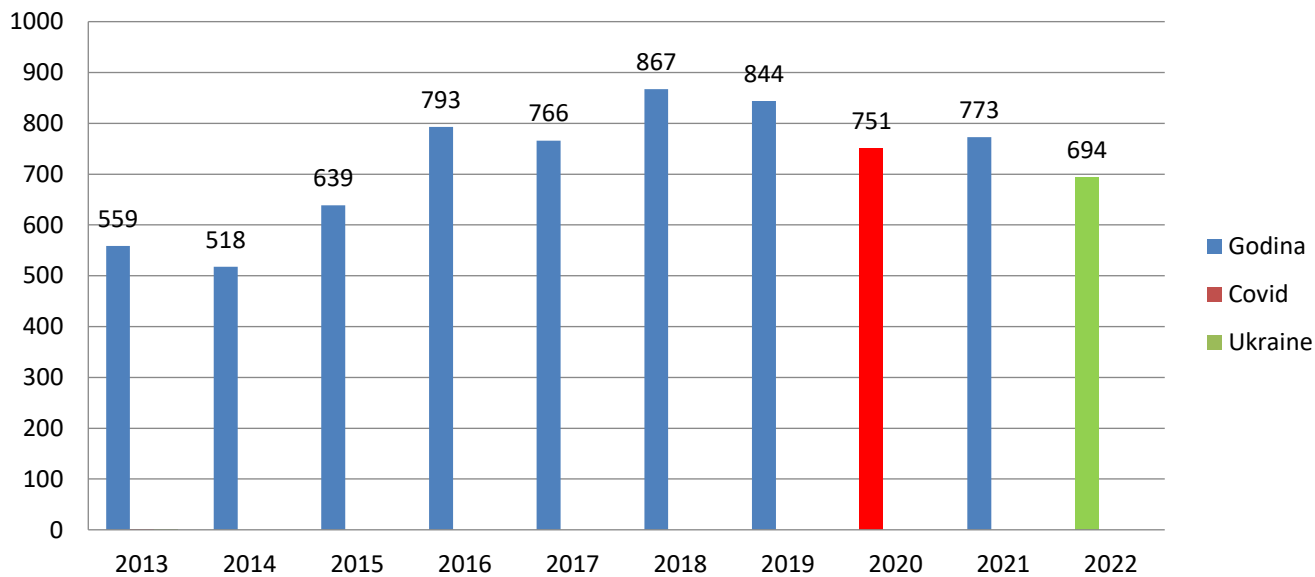
Rehoming

- The purpose of our shelter
- We monitor all parameters important for a good adoption
- The adoption service is staffed by people who are trainers or handlers who know every animal very well
- Cooperation with volunteers on international adoptions - volunteers communicate with EU shelters and associations, and the shelter provides logistics (animal transport, vehicles, trained animal companions in traffic) and TRACES





Rehoming in numbers 2013 - 2022



DUMOVEC



Rehoming check

A trained employee of the shelter with a shelter card goes to the supervision and checks and advises:

- the conditions in which adopted dogs live
- tips for behavioral changes
- vaccinations and castrations and veterinary advice
- trainings and socialization
- cooperation of foster parents and their animals for the purposes of shelter promotion

We want them to provide us with information about:

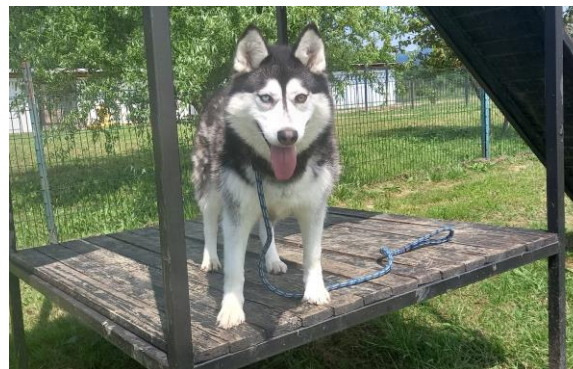
- about castrations (all animal need to be neutered as soon as they can be)
- about the way they got to the shelter (radio, TV shows)
- about the desire and/or willingness to participate in media promotion
- about the way they want to participate





Training and working with animals

- Trainings with dogs and cats - scents, toys, feeding, music, exercise and training, stimulation
- Training of volunteers
- Enrichment of the environment



Trudy in agility

Reduction of stress in the employee ↔ animal relationship

- ignoring dogs jumping
- approaching the box when the dogs calm down
- incidental rewarding when the dogs are calm



Marketing & PR

- Event „Rehoming is cool” – slogan protected with State Intellectual Property Office
- about 30 different events during the year
- The most important thing - VISIBILITY
- Cooperation with animal protection associations, all other associations, theaters, artists, concerts, athletes, fashion designers, companies, radio and TV shows





Community Events

- Visible not only in Croatia but throughout the EU
- this leads us to the volunteers who advertise dogs everywhere and work on adoptions with other shelters and dog welfare charities
- Walking in abandonment is an impressive performance by artist Siniša Labrović







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MIRKO
FILIPOVIĆ

Mirko Filipović



Partneri projekta:
Grad Zagreb
DUMOVEC
Veterinarski Centar
Crveni križ
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ARTO
VEKTOR GRUPA
europlakat


Projekt izveden u suradnji s:
Grad Zagreb
Dumovec
Farmaceutički centar
COP
Arto
Vektor grupa
Europlakat





DAN OTVORENIH VRATA

SKLONIŠTE DUMOVEC



Otvaranje agility poligona

Rapper IFEEL Prijatelji životinja Edukativne radionice
Nolina arka Vegehop Vindor **Luka Vidović**
Facepainting Klaun Royal Canin Kralj lavova
Životinjski kutak SUZA Biranje najsimpatičnijeg štenca

6.6.2014. PETAK
od 10:00 h do 19:00 h







**Prijatelji
kroz
stoljeća**

*Obvezujem se čuvati
slabe i bespomoćne.*

PRIJATELJI ŽIVOTINJA
DUMOVEC

GRAD
ZAGREB

eurolakat





Gretni dlakavci!

Doniraj za šapice iz Dumovca.

Zima je dugačka, a posebno je teško nezbrinutim životinjama. **Ako imaš starih deka za akciju „Zima topla svima“** odnesi ih u sklonište i razveseli naše četveronožne prijatelje.

Svaka kuna se računa, hvala Ti na podrsci!





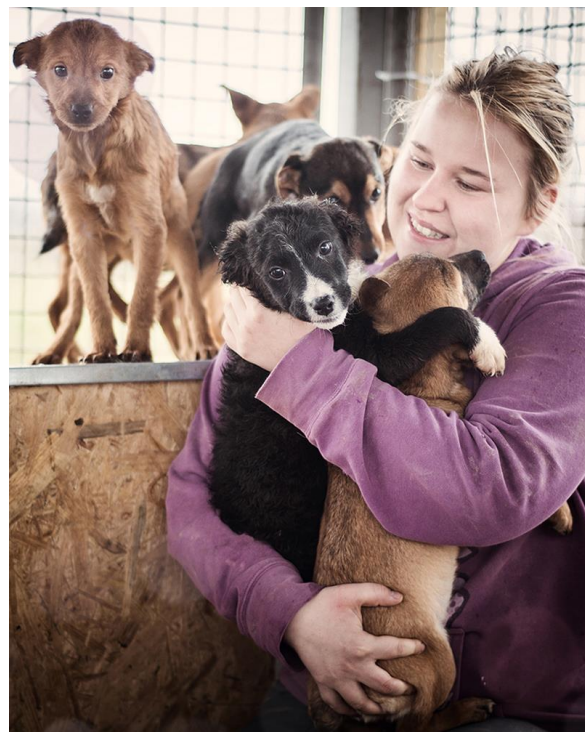
Education

- Free educational programs for schools, kindergartens, libraries, hospitals, etc.; depending on the age group of the children
 - "Child and Dog"
 - "My pet, my responsibility"
 - "Animals in the city"
 - "Blue Dog,"



Volunteers

- We participate in "Croatian volunteering" organized by the Volunteer Center Zagreb
- We have a trained volunteering coordinator
- Trainers work with volunteers and train them to work with dogs
- red, yellow and green volunteers –
- depending on their knowledge of working with animals





Public relations

- communication with the City Administration
- communication with firefighters, police, veterinary inspection, Mountain rescue service (GSS), animal control and others services
- communication with veterinarians, associations and others shelters
- communication with the media
- communication through social networks
- communication with citizens
- crisis communication
- internal communication





Statistics of reception and rehoming of dogs for 2020 - 2022

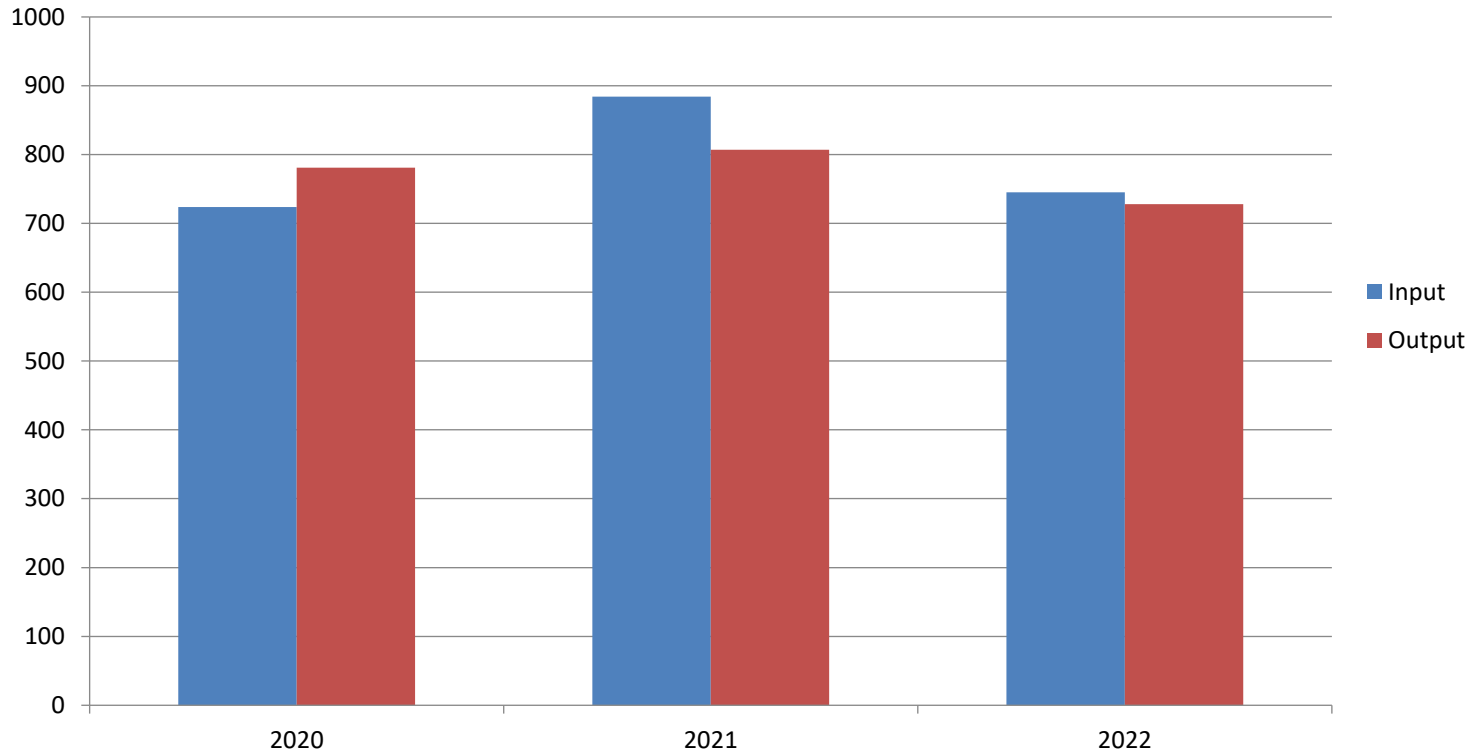
	2022												Total
	January	February	March	April	May	June	July	August	September	October	November	December	
Received	74	48	62	79	51	62	38	73	52	35	57	67	698
Returned	2	5	8	2	5	2	4	6	1	4	5	5	49
Input	74	53	70	81	56	64	42	79	53	39	62	72	745
Adopted	65	74	69	64	79	36	52	60	53	34	72	36	694
Died	4	1	0	1	2	1	1	2	3	0	1	1	17
Euthanasia	0	0	1	1	1	2	1	3	1	2	5	0	17
Output	69	75	70	66	82	39	54	65	57	36	78	37	728
Difference	5	-22	0	15	-26	25	-12	14	-4	3	-16	35	17

	2021												Total
	siječanj	veljača	ožujak	travanj	svibanj	lipanj	srpanj	kolovoz	rujan	listopad	studeni	prosinac	
Received	56	69	88	73	58	90	54	76	70	68	84	55	841
Returned	7	4	6	4	4	1	2	3	3	5	3	1	43
Input	63	73	94	77	62	91	56	79	73	73	87	56	884
Adopted	92	46	99	51	84	41	55	43	85	62	61	54	773
Died	2	1	0	3	2	2	2	1	1	1	0	0	15
Euthanasia	1	2	2	1	7	1	0	1	1	1	0	2	19
Output	95	49	101	55	93	44	57	45	87	64	61	56	807
Difference	-32	24	-7	22	-31	47	-1	34	-14	9	26	0	77

	2020												Total
	siječanj	veljača	ožujak	travanj	svibanj	lipanj	srpanj	kolovoz	rujan	listopad	studeni	prosinac	
Received	70	62	52	34	50	65	74	39	60	51	48	63	668
Returned	6	3	5	4	6	8	8	3	3	4	3	3	56
Input	76	65	57	38	56	73	82	42	63	55	51	66	724
Adopted	88	67	67	65	88	47	68	64	64	63	10	60	751
Died	3	1	1	0	1	2	2	2	0	0	0	4	16
Euthanasia	1	3	0	2	3	0	1	1	2	1	0	0	14
Output	92	71	68	67	92	49	71	67	66	64	10	64	781
Difference	-16	-6	-11	-29	-36	24	11	-25	-3	-9	41	2	-57

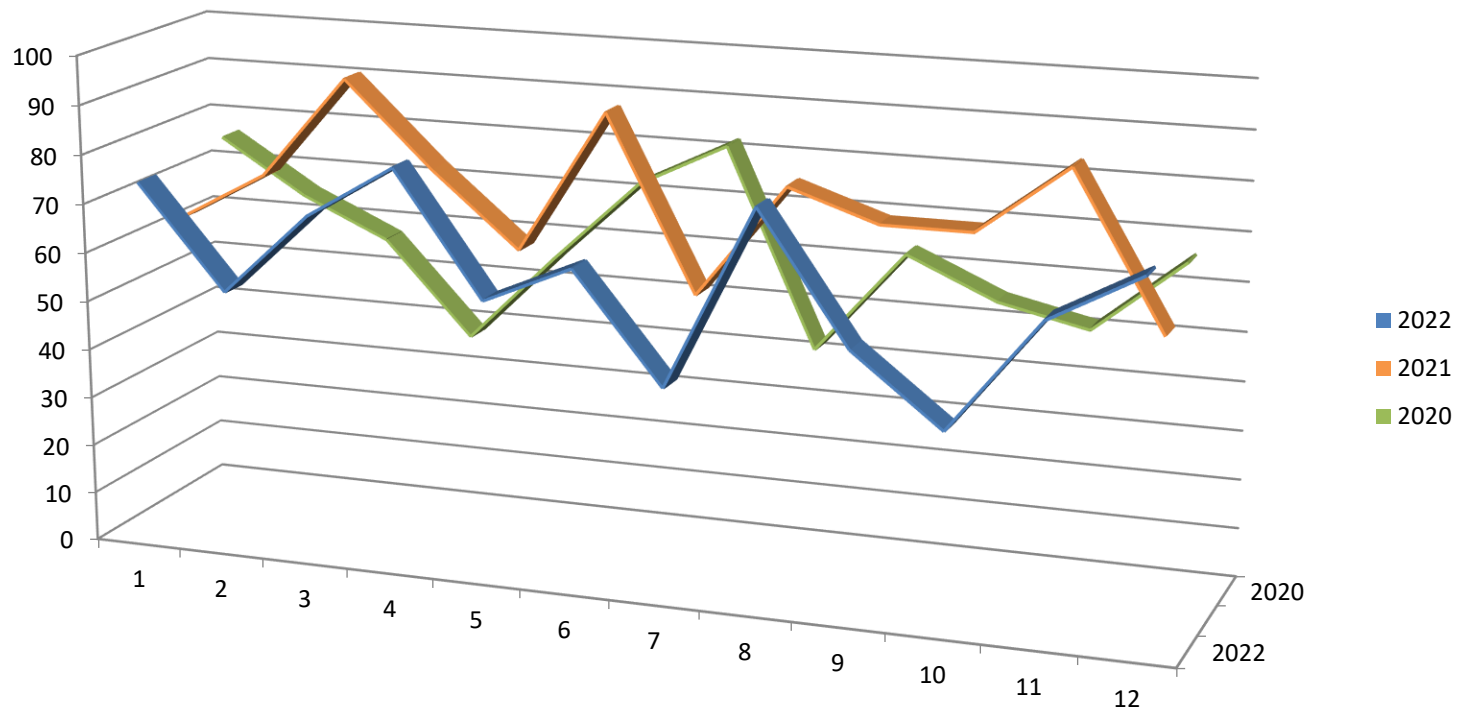


Graph of entry and exit of dogs 2020 – 2022



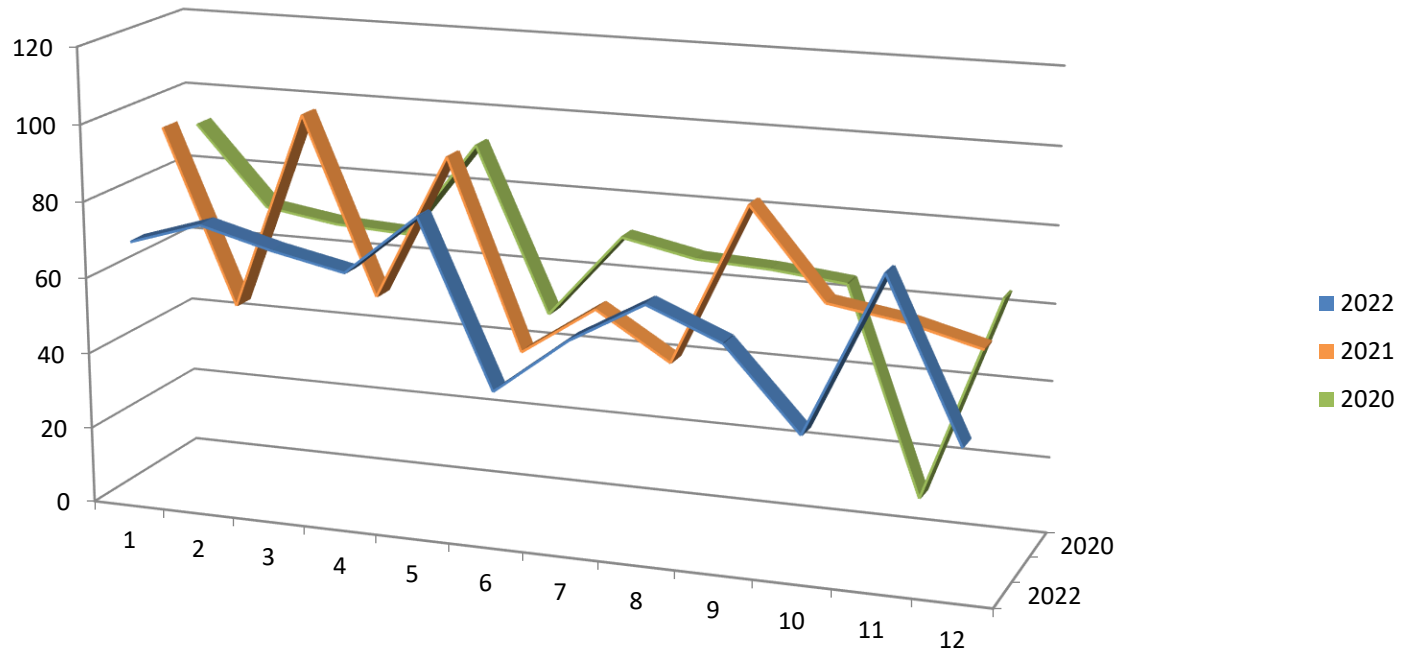


Dog input graph 2020 - 2022





Dog output graph 2020 - 2022



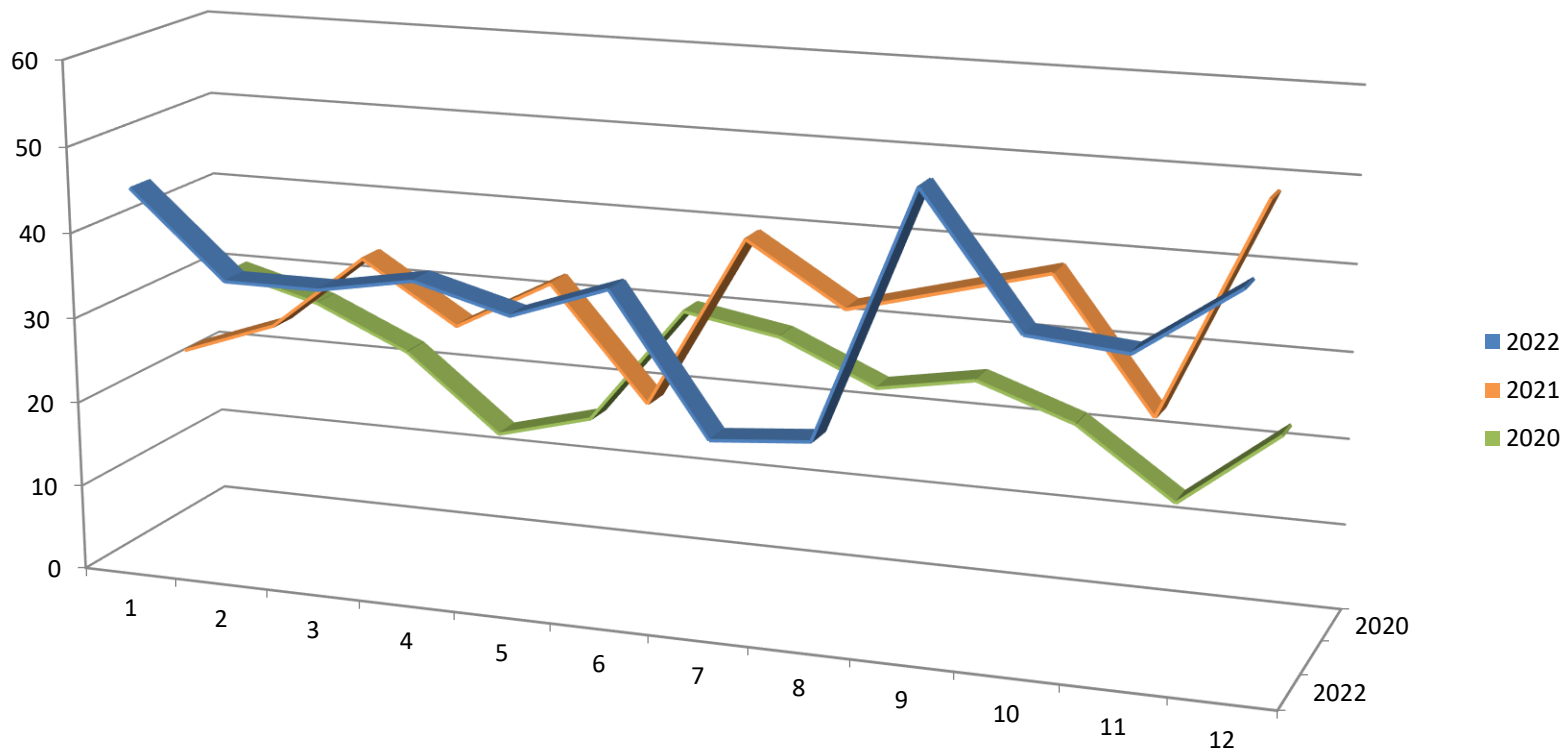
Statistics of dogs found and returned to their owners during 2020 - 2022

	2022												Total
	January	February	March	April	May	June	July	August	September	October	November	December	
Returned to owner	45	35	35	37	34	38	22	23	52	37	36	44	438

	2021												Total
	January	February	March	April	May	June	July	August	September	October	November	December	
Returned to owner	23	27	36	29	35	22	42	35	38	41	26	51	405

	2020												Total
	January	February	March	April	May	June	July	August	September	October	November	December	
Returned to owner	30	27	22	13	16	30	28	23	25	21	13	22	270

Owned dogs – returned to owners 2020 – 2022





Thank you!

**SHELTER FOR ABANDONED
ANIMALS OF THE CITY OF
ZAGREB - Dumovec**

Franjčevićeva 43, Dumovec
Info centar (01) 2008 354

www.azilzagreb.com

